



## Preliminary Information

### PIT5629 Diagnostic Tip - Passive Door Unlocking Inoperative

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	XT4	2019	All	All	All	All
Chevrolet	Silverado 1500	2019	All	All	All	All
GMC	Sierra 1500	2019	All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	ATH - Keyless Open and Start
<b>Condition</b>	A customer may indicate the passive door unlocking feature is inoperative when pressing the button on any door handle or tailgate release handle. The customer may comment that all turn signals flash 4 times quickly when the button is pressed.
<b>Cause</b>	A new feature has been released that will allow the customer to disable the passive unlocking feature.

#### Correction:

To enable passive unlocking:

With the vehicle off, press and hold "Lock" and "Unlock" on the RKE transmitter at the same time for approximately three seconds. The turn signal lamps will flash twice quickly to indicate access is enabled.

If the customer performs the same procedure the Passive Unlocking will be disabled and the turn signal lamps will flash 4 times quickly to indicate access is disabled.

**Note:** If it is necessary to contact Technical Assistance Center (TAC) for this issue, please obtain the following information from the customer prior to calling:

How long driver had vehicle?

Was issue there from beginning of vehicle deliver or occurred after?

Where does driver keep fob? Front pocket, rear pocket, etc..

Single driver or multiple drivers for vehicle?

Does customer remember pressing both lock and unlock on fob at same time?

Has anyone else used the fob?

This information will be released in a bulletin in the near future.

#### Parts Information

## Version History

Version	<b>1</b>
Modified	Created on 8/30/2018



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