



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Service Theft Deterrent Message In DIC Or DTC B2955 Stored

**Models:** 2015 Chevrolet Colorado  
2015 GMC Canyon

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

The customer may state that the Service Theft System message displayed in the DIC. Further, the technician may find that DTC B2955 is stored in the BCM

### Recommendation/Instructions

**Important:** Do NOT replace any parts for this issue.

Advise to inspect the connections at the immobilizer and ensure there is enough slack in the harness with the column extended.

Verify there are no proximity passes or fobs (except GM RKE transmitter) on the key ring. If present, they should be removed.

If no issue found and the code is history, engineering is investigating this concern and no further repair attempts or parts should be replaced at this time.

### Customer Information

If no issues are found and the code is history, please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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