



## TECHNICAL SERVICE BULLETIN

### 2017 Driver's Power Seat Function Inoperative - Built On Or Before 12-Jun-2017

18-2025

25 January  
2018**Model:**

<b>Ford</b> 2017 Fusion
<b>Lincoln</b> 2017 MKZ

**Issue:** Some 2017 Fusion/MKZ vehicles built on or before 12-Jun-2017 may exhibit a driver's power seat function that is inoperative with or without fuse F74 open.

**Action:** Follow the Service Procedure steps to correct the condition.

**Parts**

Part Number	Description	Quantity
NAI837X	Coroplast Electrical Wire Harness Tape	1

**Warranty Status:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2017 Fusion/MKZ: Visually Inspect And Repair Wire Harness Includes Time To Remove And Install Seat (Do Not Use With Any Other Labor Operations)	182025A	0.8

**Repair/Claim Coding**

Causal Part:	14D231
Condition Code:	30

Drive	Tool Name
3/8"	Power Tool
3/8"	Ratchet
3/8"	Torque Wrench
3/8"	Torx® Socket T50
3/8"	Torx® Socket T55
	Trim Tool
	Push Pin Tool
	Soldering Gun
	Heat Gun

## Service Procedure

1. Check the vehicle build date. Was the vehicle built on or before 12-Jun-2017?
  - (1). Yes - proceed to Step 2.
  - (2). No – this article does not apply.
2. Visually inspect the seat wiring harness by looking from the front, under the driver's seat. When looking from the front under the seat the chafe point is located on the left side and is rubbing on the seat adjustment framing. Is there chafing to the wire harness? (Figures 1 - 2)
  - (1). Yes - proceed to Step 3.
  - (2). No – this article does not apply. Refer to Workshop Manual (WSM), Section 501-10.

Figure 1



Figure 2



3. Remove the seat. Refer to WSM, Section 501-10.
4. Repair the wire concern. Refer to cell 5 in the Wiring Diagram (WD). The wire harness should also be wrapped with Coroplast wire harness tape or equivalent available from the Rotunda Technician Tool Program (RTTP).
5. Relocate the wire harness clip from the seat frame and attached it to the track sinuous wire. (Figures 3 - 4)

Figure 3



Figure 4



**6. Reinstall the seat. Refer to WSM, Section 501-10.**

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.