



# Service Bulletin

## INFORMATION

**Subject:** Transmission Flare Between 1st and 2nd Gear Upon First Start Up of the Day Under Light Throttle

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2015	2015				8L90 (M5U) Automatic
Chevrolet	Silverado						
GMC	Sierra						
	Yukon						

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Condition</b>	Some customers may comment that the transmission flares between the 1st and 2nd gear upon first start up of the day, under light throttle.
<b>Cause</b>	This condition may be caused by initial clutch fill time of the 2-3-4-6-8 (C4) Clutch.

### Information

Some customers may experience a flare condition on the first 1-2 shift of the day or after the vehicle has been parked for several hours. The condition may have developed after the replacement of a complete transmission assembly or the replacement of the stator support to correct a delayed engagement condition. This is most likely to occur under light throttle conditions. Subsequent 1-2 shifts have acceptable shift feel. Replacing transmission components will not correct the condition.

### Correction

Flare on the first 1-2 shift of the day is considered characteristic of the service replacement transmission or transmission that have had the stator support replaced on a previous repair under light throttle conditions.

**Do Not** replace any parts for this condition. This is a normal condition and no repair attempts should be made to correct this.

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle.

<b>Version</b>	2
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<b>Modified</b>	Nov. 18, 2016 - Revised the Cause section.
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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