



Service Bulletin

TECHNICAL

Subject: Service Side Object Detection Message Displayed on Driver Information Center (DIC)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Impala (VIN 1)	2014	2016				
	Impala	2017	2017				

Involved Region or Country	North America, South Korea, Middle East, Israel
Additional Options (RPOs)	UFT
Condition	Some customers may comment that the Service Side Detection message is displayed on the DIC.
Cause	This condition may be caused by water entering the wiring harness and side object sensing alert modules during thermal cycles.
Correction	If water and/or corrosion has been validated in the wiring harness and/or the side object sensing alert modules, both the harness and modules (LH and RH) need to be replaced.

Parts Information

Description	Year	Part Number	Qty
MODULE, SIDE OBJECT SENSING ALERT	2014–2017	Refer to the Electronic Parts Catalog (EPC)	1
HARNESS, RR OBJECT ALARM SEN WRG	2014–2015	23230435	1
HARNESS, RR OBJECT ALARM SEN WRG	2016–2017	23188323	1

Warranty Information

Labor Operation	Description	Labor Time
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6420380	Side Object Sensing Alert Module Replacement	Use Published Labor Operation Time
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Service Procedure

Refer to *Side Object Sensing Alert Module Replacement* and *Rear Object Sensor Wiring Harness Replacement* in SI.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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