



TECHNICAL SERVICE BULLETIN

18-2084

Long Wheelbase - 60/40 Left Side Second Row Seat Stuck Or Difficult To Fold/Unfold - Built On 9-Jan-2013 And Through 5-Jan-2018

 13 March
2018

This bulletin supersedes 15-0001. Reason for update: Incorrect Procedure

Model:

Ford 2013-2018 Transit Connect/Tourneo Connect
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Issue: Some 2013-2018 Transit Connect vehicles built on 9-Jan-2013 and through 5-Jan-2018 may exhibit a condition where the second row seat is stuck or difficult to fold or unfold. This may be due to a misrouted cable or a cable in need of adjustment.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
Obtain Locally	Tie Strap	3

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2013-2018 Transit Connect With 60/40 Second Row Seat: Follow The Service Procedure To Release The Seat From The Stowed Position, Attach And Adjust Cables, Neutralize Seat Frame As Needed (Do Not Use With Any Other Labor Operations)	182084A	0.5 Hrs.

Repair/Claim Coding

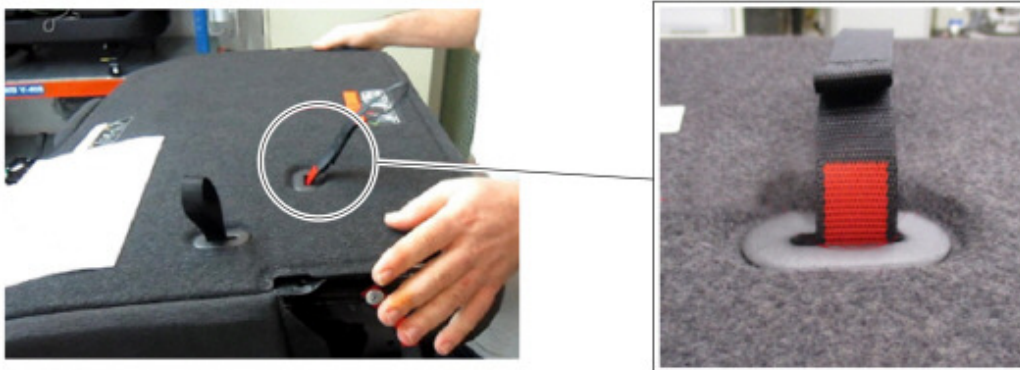
Causal Part:	A040045
Condition Code:	41

Drive	Tool Name
3/8"	Power Tool
3/8"	Ratchet
3/8"	3" Extension
3/8"	Torque Wrench
3/8"	T-47 Torx® Socket
	Trim Tool
	Side Cut Pliers

Service Procedure

1. Check the vehicle build date. Was the vehicle built on 1–Jan–2013 and through 5–Jan–2018?
 - (1). Yes – proceed to Step 2.
 - (2). No – this article does not apply. Refer to Workshop Manual (WSM), Section 501-10B for normal diagnostics.
2. Is the second row seat bottom on the left side of the vehicle stuck in the folded position and/or is the strap stuck and displaying the red in indicator on the strap on the seat back? (Figure 1)
 - (1). Yes - proceed to Step 3.
 - (2). No – this article does not apply. Refer to WSM for normal diagnosis.

Figure 1



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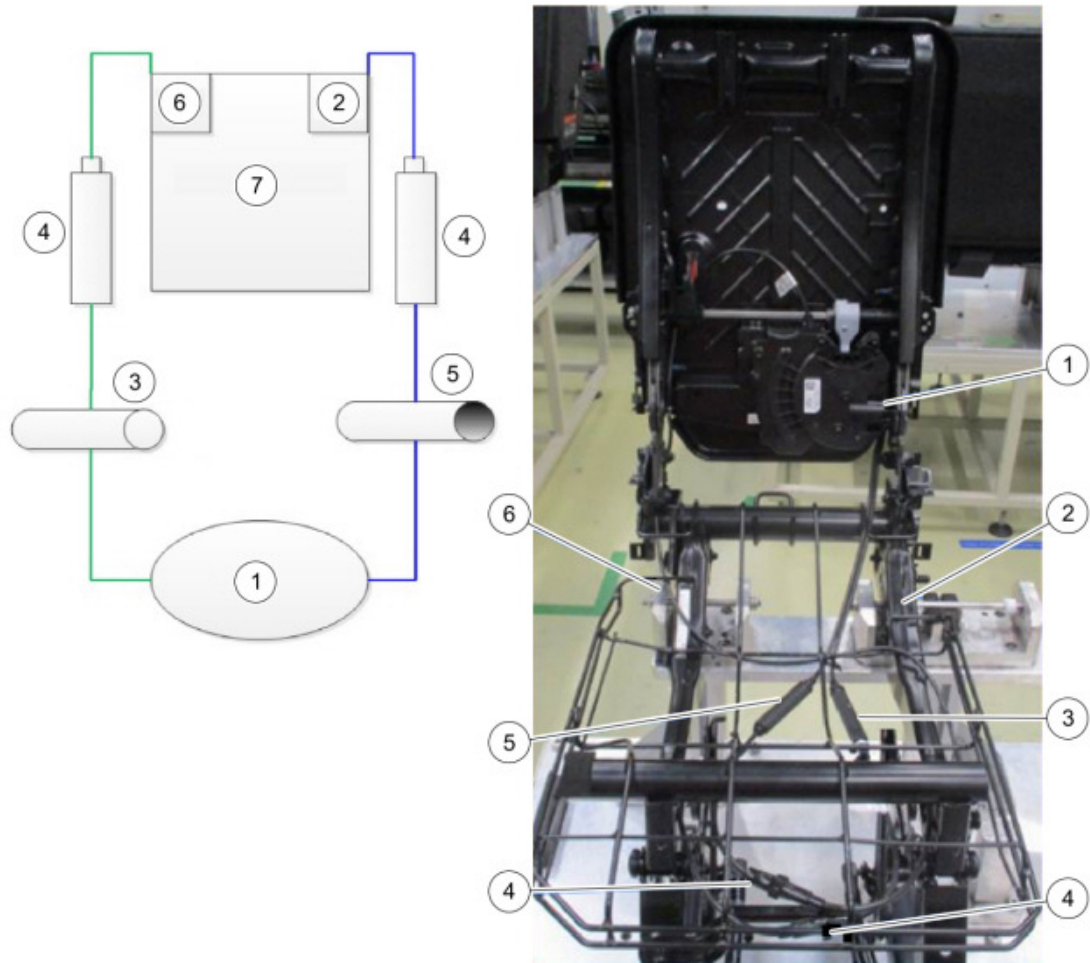
3. With the help of an assistant, softly pull/wiggle the adjuster cable(s) underneath the effected seat, while a second technician applies downward pressure to the seat back while pulling on the strap. (Figures 2 - 5)
 - (1). Make sure the driver's seat is adjusted to the most forward position. Make sure the second row head rests are in the most downward position.
 - (2). The seat back will not fold up when the seat bottom is stuck.

Figure 2



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Figure 3



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Item	Description
1	Interlock
2	Inner Latch
3	Splitter Box, White Cap
4	Adjuster
5	Splitter Box, Black Cap
6	Outer Latch
7	Seat 40% / 60%

Figure 4

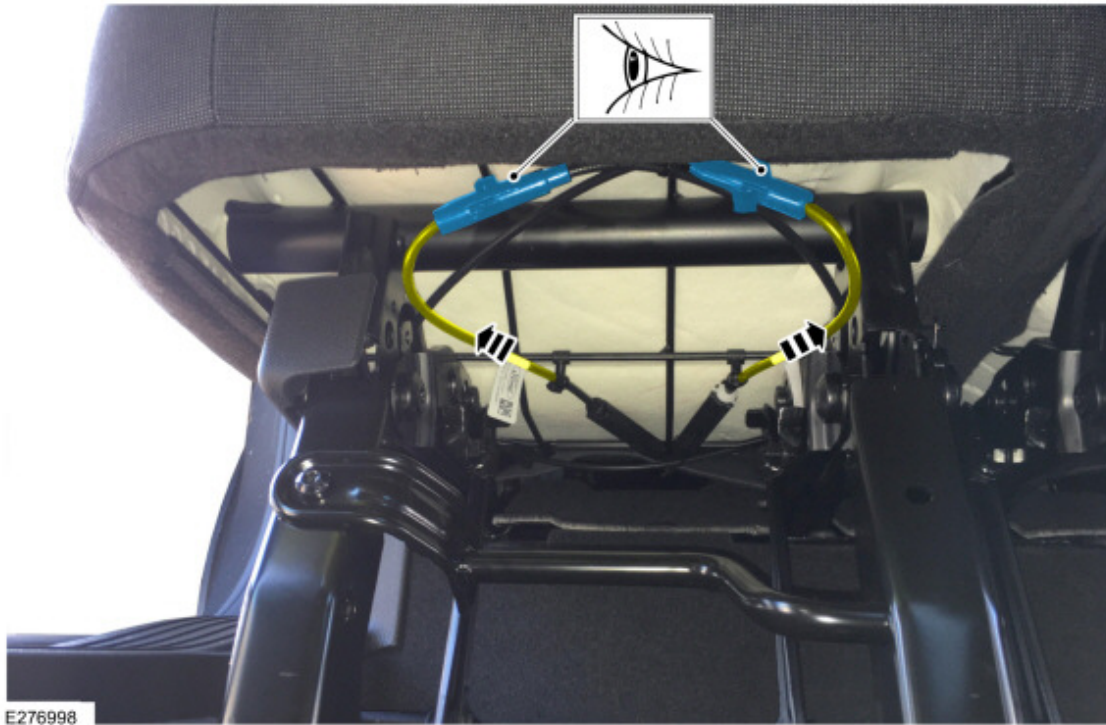
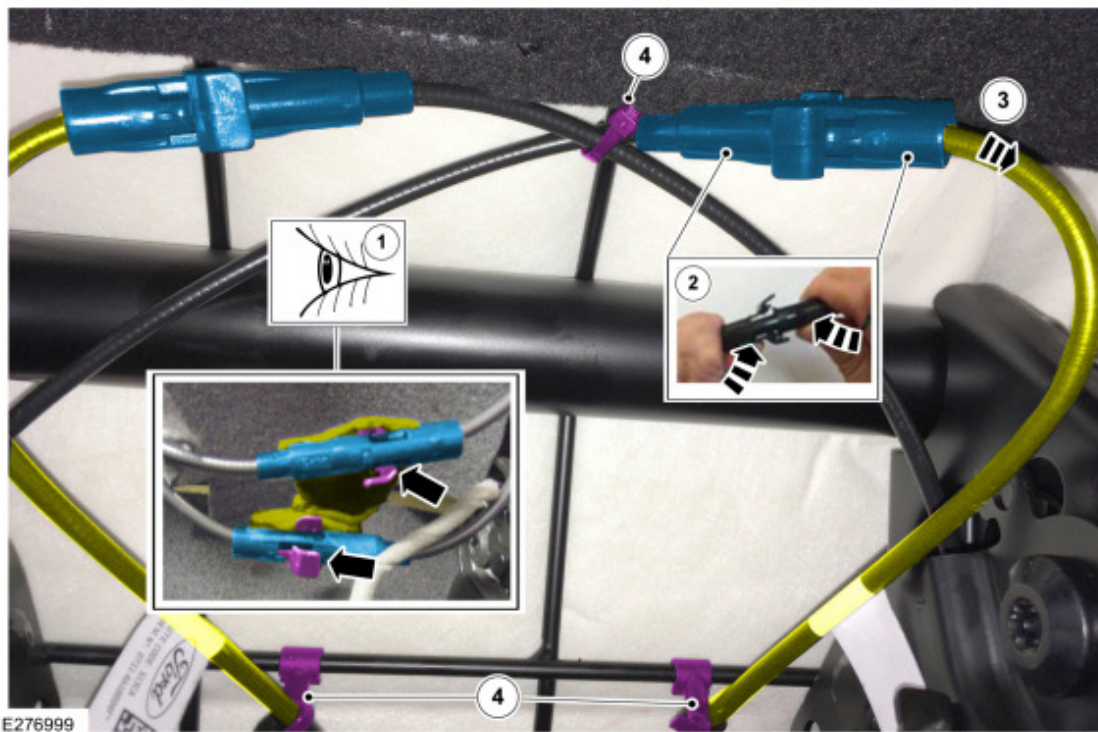


Figure 5



4. Verify the cables are routed correctly. Check for broken retainers. If a retainer is broken then replace as needed. Is the concern still present? (Figure 4)

- (1). Yes - proceed to Step 5.
- (2). No - repair is complete.

5. Tighten the cables by adjusting the cables as needed.

- (1). Open one adjuster flap by pressing on the adjuster housing. Repeat this for the opposite adjuster flap.
- (2). Pull the cable out of the adjuster to minimize the free play and close the flaps. (Figures 3 - 5)

6. Is the concern still present?

- (1). Yes - loosen all seat frame fasteners and re-torque to neutralize. Tighten to 45 Nm (33 lb-ft).
- (2). No - repair is complete.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.