

Service Update

52990 Water Leak in the Plenum/Cowl Area



Reference Number: N162052990
GWM Number: 2052990

Release Date: July 2016
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

| Make | Model | Model Year | | RPO | Description |
|-----------|-----------|------------|------|-----|-------------|
| | | From | To | | |
| Chevrolet | Silverado | 2016 | 2016 | | |
| GMC | Sierra | 2016 | 2016 | | |

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

| | |
|-------------------|---|
| Condition | Certain 2016 model year Chevrolet Silverado and GMC Sierra vehicles may have a condition where the body seam sealer in the plenum/cowl area is short, allowing a water leak path that runs into the driver side foot well of the vehicle. |
| Correction | Reseal plenum with Kent Automotive High Tech Seam Sealer P10200. |

Parts

| Quantity | Part Name | Part No. |
|------------------------------------|-------------------|----------|
| As Required (Submit as a Net Item) | Clear Seam Sealer | P10200* |

* Contact Kent Automotive at 1-800-563-1717 (Canada or US) or www.kent-automotive.com (US Only). **Do not order from GMCCA.** One 5oz. tube typically services 8 vehicles.

Warranty Information

| Labor Operation | Description | Labor Time | Trans. Type | Net Item |
|-----------------|--|------------|-------------|----------|
| 9102448 | Apply Seam Sealer (Includes Water Test and Inspection) | 0.9 | ZFAT | * |

* Sealer needed to perform the required repairs, not to exceed \$5.00 USD (\$4.20 CAD).

Service Update

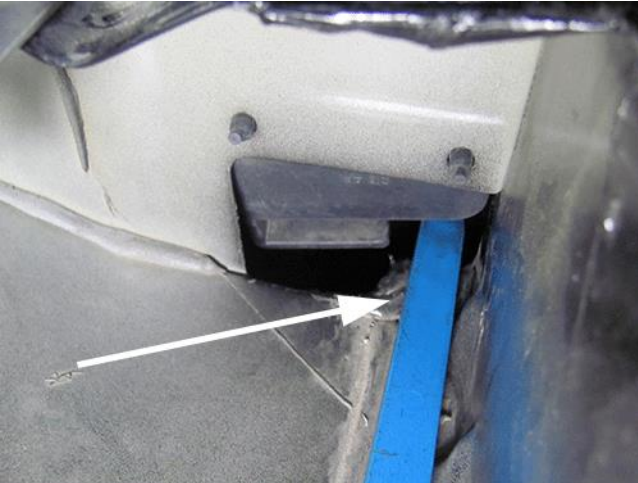
52990 Water Leak in the Plenum/Cowl Area



Service Procedure

Note: The following repair steps involve resealing the cowl/plenum area. When sealing this area, inspect the surrounding body seam sealer for voids, gaps or missing material. Reseal all seams as required.

1. Open the hood and install fender covers.
2. Remove the air inlet grille panel. Refer to *Air Inlet Grille Panel Replacement* in SI.



4552379

3. With a trim tool, hold the drain valve open as shown.
4. If required, clean any dirt or loose debris from the seam to be sealed.
5. Using a general purpose adhesive cleaner, clean the area to be sealed.



4552380

6. Apply seam sealer to the seam as shown above.
7. Allow the sealer to cure per the manufacturer's instructions.
8. Remove the trim tool holding the drain valve open.
9. Install the air inlet grille panel. Refer to *Air Inlet Grille Panel Replacement* in SI.
10. Remove the front side door sill garnish molding. Refer to *Front Side Door Sill Garnish Molding Replacement* in SI.
11. Perform a water test.
12. Lift the driver side front carpet and pad and verify that there is no water or dampness present.
13. Install the front side door sill garnish molding. Refer to *Front Side Door Sill Garnish Molding Replacement* in SI.
14. Remove fender covers and close hood.

Service Update

52990 Water Leak in the Plenum/Cowl Area



Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4119
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 22, 2016

Subject: 52990 - Service Update
Water Leak in the Plenum/Cowl Area

Models: 2016 Chevrolet Silverado
2016 GMC Sierra

To: All Chevrolet and GMC Dealers

General Motors is releasing Service Update 52990 today. The total number of U.S. vehicles involved is 4,197. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated July 26, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS