Preliminary Information

PIC6292A Reduced Propulsion Power without DTCs on Higher Mileage Vehicles

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Volt	2012 - 2015	All	All	All	All
Holden	Volt	2013 - 2015	All	All	All	All
Cadillac	ELR	2014 - 2016	All	All	All	All
Opel	Ampera	2012 - 2015	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	**2012 With YK8**
Condition	Some customers may state that they occasionally see a Propulsion Power is reduced message in the driver's information center that was not present under the same driving conditions previously. If there are no diagnostic codes present that would affect propulsion, then this document may apply to their situation. Please ask the customer for an accurate description of the scenario under which the message occurs and how many times it has happened on the vehicle.
Cause	This may be caused by a controls issue with normal wear of the high voltage battery. It does not indicate that the there is a problem with the battery itself.

Correction:

There are some cases where this is considered normal. For example, any Volt, Ampera, or ELR climbing a steep grade at interstate speeds without proper use of Mountain Mode will encounter this same message without DTCs. If this is the case, refer the customer to proper use of Mountain Mode in the owner's manual. Also, extreme outside temperatures, especially in winter, may cause the message to appear until the battery temperature has stabilized.

If a Propulsion Power is reduced message occurs during regular operation, and there are no DTCs present, then contact GM Technical Assistance for direction. The most common condition customers have noticed is with 0 EV range remaining, the vehicle was parked for a few hours and the message appeared upon restart. Once the engine is able to charge the battery slightly, the message should disappear, which is approximately a few minutes in duration depending on the drive cycle.

Warranty Information

Use the corresponding labor operation code for the work performed.

Version History

Version	2
Modified	01/09/2018- Updated Model Years and add RPO YK8