



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-361

Date: July, 2017

INFORMATION

Subject: Information on Transmission Harsh 1-2 Shift Upon First Start Up/Shift of the Day Under Light Throttle

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|---------------------|-------------|------|------|----|---------|--|
| | | from | to | from | to | | |
| Cadillac | ATS | 2016 | 2017 | | | | Automatic 8L45, 8L90 (M5T, M5N, M5U, M5X) |
| | CTS Models | | | | | | |
| | CT6 | | | | | | |
| | Escalade Models | 2015 | | | | | |
| Chevrolet | Camaro | 2016 | 2017 | | | | Automatic 8L45, 8L90 (M5T, M5N, M5U, M5X) |
| | Colorado (VIN S, T) | 2017 | | | | | |
| | Corvette | 2015 | | | | | |
| | Express, Silverado | 2017 | | | | | |
| GMC | Canyon | 2017 | 2017 | | | | Automatic 8L45, 8L90 (M5T, M5U, M5X) |
| | Savana | 2017 | | | | | |
| | Sierra | 2015 | | | | | |
| | Yukon | | | | | | |

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| Involved Region or Country | North America and N.A. Export Regions |
| Condition | Some customers may comment that the transmission exhibits a harsh 1-2 shift on the first shift of the day, typically under light throttle. |
| Cause | This condition is due to the initial clutch fill time of the 2-3-4-6-8 (C4) clutch. |
| Information | Some customers may experience a flare condition on the first 1-2 shift of the day or after the vehicle has been parked for several hours. The condition may have developed after the replacement of a complete transmission assembly or the replacement of the stator support to correct a delayed engagement condition. This is most likely to occur under light throttle conditions. Subsequent 1-2 shifts have acceptable shift feel. Replacing transmission components will not correct the condition. |
| Correction | <p>Important: Replacing transmission components or complete assemblies will not improve the condition.</p> <p>The first 1-2 shift of the day may be harsh. The customers' vehicle should be compared to a like vehicle under the same driving conditions. Do Not replace any parts for this condition.</p> <p>Note: This condition will not impact the designed performance or reliability of the vehicle.</p> |

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| Version | 4 |
| Modified | Nov. 18, 2016 - Revised the Cause section. April 6, 2017 - Added models and Revised the Condition, Cause and Correction sections. July 20, 2017 - Updated Model section. |

