



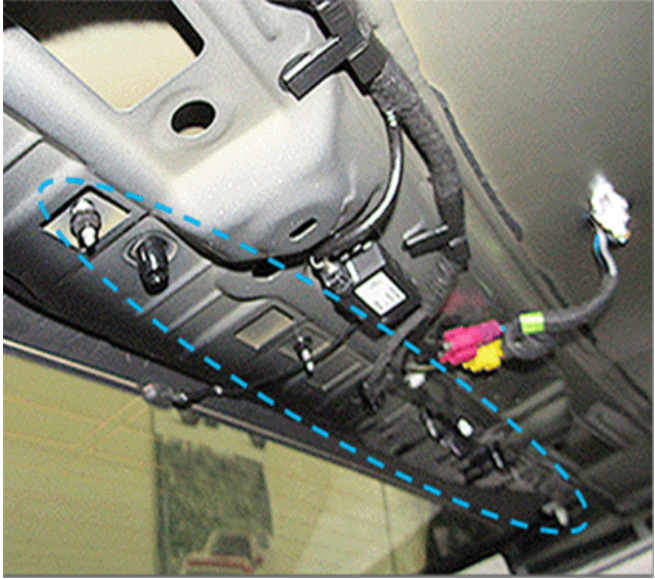
Service Bulletin

File in Section: -
 Bulletin No.: 16-NA-308
 Date: September, 2016

TECHNICAL

Subject: Preliminary Service Procedure for Water Leak Around Rear Window, Water Found in Trunk, Possible Malfunction Indicator Lamp (MIL) Illuminated

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze (VIN B)	2016	2017	SOP 2016	September 6, 2016	ALL	ALL

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on seeing a water leak around the rear window, finding water in the trunk and/or on a Malfunction Indicator Lamp (MIL) illuminated.
Cause	 <p style="text-align: right; font-size: small;">4583911</p> <p>The cause of the condition may be loose or missing nuts retaining the Center High Mounted Stop Lamp (CHMSL), which may allow water to by-pass the CHMSL and flow into the trunk area.</p>

Service Procedure

Note: This bulletin provides service information and labor time to verify fastener torque of the CHMSL and water test the vehicle. If water damage is present, repair and/or replace damaged interior or trunk trim and also any electronic modules in the trunk that may have

been submerged. Submit a claim under warranty if the interior/trunk trim and/or electronic modules were damaged by water.

1. Open the trunk and inspect interior trunk trim and any floor mounted electronic modules for evidence of water damage.
2. Lower the rear of the headliner enough to access the four nuts that retain the CHMSL. Refer to *High Mount Stop Lamp Replacement* in SI.



4583913

Important: Replace any electronic modules that have been submerged in water or show water damage.

- If water leak IS corrected, completely dry vehicle and reinstall the headliner. Refer to *Headlining Trim Panel Replacement* in SI. Inspect any trim and trunk area components for water related damage. Repair or replace interior trim that was damaged by water. If required, refer to *Eliminating Unwanted Odors in Vehicles* in SI for information on cleaning the interior trunk trim.
- If water leak is NOT corrected, continue with further recommended water leak diagnostics from SI.

3. Install new nuts at any locations that may be missing, then verify proper torque specification at all four locations.
4. After verifying the CHMSL fastener torque, water test the rear roof and window area:

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
0580208*	Verify CHMSL Fastener Torque, Water Test Rear Roof	0.7 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

