



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-156

Date: September, 2016

INFORMATION

Subject: Information on Replacement HMI Modules for Vehicles Built Without Apple CarPlay and Android Auto

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2016	2016	GF217012 (Plant F*)	EOP	All	All
GMC	Sierra	2016	2016	GZ314336 (Plant Z*)		All	All
				GG336479 (Plant G*)			

*For Build Plant Information See 11th Position of VIN

Involved Region or Country	North America, Middle East and Israel
Additional Options (RPO)	Equipped with IO5 Radio and RPO CPO

Due to supply issues, it is necessary to build a certain quantity of 2016 Silverado and GMC Sierra 1500 and HD trucks without Apple CarPlay and Android Auto compatibility.

The affected trucks will be built with the 2.0 HMI module, which was previously used on 2015 Silverado and Sierra 1500 and HD trucks.

If for any reason the dealer needs to replace the HMI, it needs to be replaced with the correct HMI 2.0 part.

The five ways in which you can identify the affected trucks:

SPRAY-ON BED LINER	495.00
CRIMSON RED TINTCOAT	495.00
OFF ROAD SUSPENSION PACKAGE	350.00
• AIR CLEANER, HIGH CAPACITY	
• HILL DESCENT CONTROL	
• UNDERBODY SHIELD	
• Z71 BADGE	
• MONOTUBE RANCHO SHOCKS	
CREDIT - APPLE CARPLAY/ANDROID AUTO NOT AVAILABLE	-200.00
GVW RATING - 7,200 LBS	INC.
TOTAL OPTIONS	\$2,635.00
TOTAL VEHICLE & OPTIONS	\$49,905.00
DESTINATION CHARGE	1,195.00
TOTAL VEHICLE PRICE*	\$51,100.00

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1. The window label will display a line in the optional equipment section indicating that a credit of \$200 (\$225 in Canada) has been applied for the deletion of Apple CarPlay and Android Auto compatibility.
2. The Vehicle Invoice will contain the RPO code "CPO" (letter O) and the \$200 (\$225 in Canada) credit.



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Legend	
(1)	Chevrolet
(2)	GMC

- 3. The main menu screen of the radio will not have the "projection" icon.
- 4. The Service Parts Identification (SPID) label in the glove box will contain the RPO code "CPO" in addition to the RPO code IO5.
- 5. The RPO list in Warranty History (IVH) will also show "CPO" since it is part of the as built RPO string.

Version	3
Modified	May 31, 2016 – Added breakpoints per build plant. Sept 20, 2016 – Added Middle East and Israel to Involved Region or Country.