



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Security Light On Intermittently / No Crank/No Start Or Start Stall And Keyless Access Vehicles May Display No Remote/Fob Detected

**Models:** 2008 - 2015 Buick Enclave  
2010 - 2015 Buick LaCrosse  
2011 - 2015 Buick Regal  
2012 - 2015 Buick Verano  
2013 - 2015 Cadillac ATS  
2008 - 2015 Cadillac CTS  
2007 - 2011 Cadillac DTS  
2007 - 2015 Cadillac Escalade Models  
2010 - 2015 Cadillac SRX  
2007 - 2011 Cadillac STS  
2007 - 2013 Chevrolet Avalanche  
2011 - 2015 Chevrolet Cruze  
2010 - 2015 Chevrolet Equinox  
2007 - 2015 Chevrolet Silverado, Suburban, Tahoe  
2012 - 2015 Chevrolet Sonic  
2009 - 2015 Chevrolet Traverse  
2007 - 2015 GMC Acadia  
2010 - 2015 GMC Terrain  
2007 - 2010 Saturn Outlook  
2007 - 2015 GMC Sierra and Yukon Models

*This PI was superseded to update Models and Years. Please discard PIC5650A*

### Condition/Concern

A customer may comment that they may have an intermittent no crank, no start, or start stall concern with the security light coming on. Upon diagnosis the dealer technician may find DTC's B3055, B3060, and/or B3935. In most cases, the dealer cannot duplicate the customer's concern.

It is also possible on vehicles equipped with passive entry/start (RPO's ATH and/or BTH) a customer may exhibit a concern with passive entry inoperative and/or no fob detected message, but will start with the fob in the fob pocket.

With the advancements in today's technology there has been a great increase in the number of RFID (Radio Frequency Identification Devices) found across many communities, business, and automobiles. The most common devices found are: vehicle immobilizer key from other vehicles, keyless access transmitters from other vehicles, interstate/bridge toll passes, gate passes, community/parking access cards, fuel station speed passes, and building access swipe cards/transponder devices. See images below for examples of RFID devices





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