



Service Bulletin

PRELIMINARY INFORMATION

Subject: Service Theft Deterrent Message In DIC and/or B2955 Stored

Models: 2015 Chevrolet Colorado
2015 GMC Canyon

This PI was superseded to update Warranty Information. Please discard PIT5382A.

Condition/Concern

The customer may state that the Service Theft System message is/was on the Driver Information Center (DIC). Upon inspection, the technician may find that DTC B2955 is stored.

Recommendation/Instructions

Important: Do NOT replace any parts for this issue.

Advise to inspect the connections at the immobilizer and ensure there is enough slack in the harness with the column extended. Verify there are no proximity passes or fobs (except GM RKE transmitter) on the key ring, if present, they should be removed. If no issue found and the code is history, engineering is investigating this concern and no further repair attempts or parts replaced at this time.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
5480128*	Immobilizer Harness Routing And Terminal Inspection	0.2 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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