



Service Bulletin

PRELIMINARY INFORMATION

Subject: Clock Does Not Maintain Time Correctly at Times

Models: 2015 Chevrolet Sonic, Spark, Trax
Equipped with radio RPO UF7

Condition/Concern

Some customers may comment that the clock does not maintain time correctly at times. The symptoms can include the clock jumping ahead or behind.

Recommendation/Instructions

Please do not replace any parts or make any repairs for this concern as engineering is currently researching this concern and attempting to root cause. If this concern is experienced and your dealership is within 2 hours of Warren, Michigan, please contact the GM Technical Assistance Center (GM TAC).

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details

- allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Additional SI Keywords

intermittent intermittently

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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