



Service Bulletin

PRELIMINARY INFORMATION

Subject: False Code B124B sym04 Set Current in HMI Module with No Other Concerns Observed

Models: 2014-2015 Buick LaCrosse, Regal
2015 Cadillac ATS, CTS, Escalade, SRX, XTS
2015 Chevrolet Colorado, Corvette, Impala, Silverado, Suburban, Tahoe
2015 GMC Canyon, Sierra, Yukon Models

This PI was superseded to update Model Years and Recommendation/Instructions. Please discard PIC5910B.

Condition/Concern

During diagnosis of any concern, technicians may find that the vehicles above set a false code B124B sym04 in the HMI module.

Recommendation/Instructions

If no concerns are noted when using the USB source and there are no USB-related customer complaints, ignore DTC B124B sym04 as it should be considered a false code and no components should be replaced for this false code. If the USB is inoperative, follow SI diagnosis for Auxiliary Audio Input Malfunction.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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