



Service Bulletin

PRELIMINARY INFORMATION

Subject: Chime Volume Too Loud

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
2015 Chevrolet Silverado 2500/3500 (Without RPO AVF)
2015 GMC Sierra 2500/3500 (Without RPO AVF)
Equipped with RPO UQ3

This PI was superseded to update Models and RPO Codes. Please discard PIT5328.

Condition/Concern

Some customers may comment that the chime volume is too loud.

Recommendation/Instructions

Please do not replace any components. General Motors is currently evaluating this concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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