



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Malfunction Code B124B sym04 Set Current in HMI Module with No Other Observed Concern

**Models:** 2014 Buick LaCrosse  
(Built on/or before August 26th, 2013)  
2015 Buick LaCrosse

*This PI was superseded to update Model Years. Please discard PIC5910.*

### Condition/Concern

Vehicles listed above may set a false code B124B sym04 in the HMI module with no other concerns observed by the customer.

### Recommendation/Instructions

Please do not replace any components due to this code.

For the 2014 Model year - Reprogram the HMI module with the latest calibrations in TIS2Web, which were released on 9/9/2013 to address this concern

For the 2015 Model year - Engineering is currently working on new calibrations to correct this concern. Please ignore DTC B124B sym04, this PI will be updated when the new calibrations are available

**Note:** This is not a USB programming event.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810335	HMI Reprogramming with SPS	0.3 hr

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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