



Service Bulletin

PRELIMINARY INFORMATION

Subject: Speedometer Goes Blank or Trip Odometer Does Not Increase

Models: 2015 Chevrolet Sonic, Trax
Built Prior to the VIN Breakpoints Below

Attention: This PI also applies to any of the above models that may be South America Export vehicles.

Model	VIN Code	Breakpoint
Chevrolet Trax	'K' VIN digit 1	Dec 22, 2014
	'3' VIN digit 1	Feb 23, 2015
Chevrolet Sonic	'1' VIN digit 1	March 6, 2015

Condition/Concern

Some customers may comment that the speedometer goes blank or trip odometer does not increase.

This condition may be caused by a software anomaly.

Recommendation/Instructions

An updated software calibration has been released to address this condition. Reprogram the instrument cluster with the latest calibration available on TIS2WEB

Important: For the "trip odometer does not increase" issue, after reprogramming the cluster, reset the trip odometer by pressing and holding down the trip reset button.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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