



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Possible Blank Radio Display And/Or DTC U150F Stored in the Radio/HVAC Controls

**Models:** 2014 Chevrolet Impala, Silverado 1500  
2014 GMC Sierra 1500  
Equipped with IO4, IO5, or IO6

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may complain of a blank radio display and/or a technician may notice DTC U150F stored in the radio/HVAC controls.

### Recommendation/Instructions

Please ignore this DTC if it is stored in history with no symptoms reported.

If the DTC is set current, check LIN Bus 5 (circuit 7527) between the Info Display Module and Human Machine Interface (HMI) module for an open, short to ground, short to power, or poor terminal tension.

### Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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