

6. When the recovery process is complete, the Enter code message and keypad screens (with navigation) or the System update data detected screen (without navigation) appear. Press the engine START/STOP button to select the OFF mode.

NOTE: Select No on the System update data detected screen (without navigation) before selecting the OFF mode.

7. Remove the USB and wait at least 1 minute.
8. Go to the applicable REPAIR PROCEDURE to Complete the update process:
 - For **Vehicles with Navigation (with Touch Screen)**, go to step 8.
 - For **Vehicles without Navigation (with Touch Screen)**, go to step 11.

Example of Customer Letter

Product Update: Audio and Audio-Navigation Unit Software Update

Dear Accord Owner:

This letter is to inform you of a software update for your audio or audio-navigation unit that will repair several known audio, HandsFreeLink, and navigation system bugs.

What should you do?

Contact any authorized Honda dealer for an appointment to have your vehicle updated. This work will be done free of charge.

Lessor information

If you are the vehicle lessor receiving this product update notice, please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2013 Accord involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4. You can also locate a dealer online at *Hondacars.com*.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**