November 27, 2014

BTB 00477 (1411)

Buzzing or Static on Receiving End During HFL Call

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2013–14	ILX	Base	ALL
2013–14	ILX Hybrid	Base	ALL
2009–14	TSX	V6, SE	ALL

SYMPTOM

There is loud buzzing or static on the receiving end during a *Bluetooth* HandsFreeLink (HFL) call.

POSSIBLE CAUSES

The HFL microphone is faulty.

CORRECTIVE ACTION

Inspect the date code of the HFL microphone and, if needed, replace it.

PARTS INFORMATION

Part Name	Part Number	Quantity
TSX Microphone Assy.	39182-SMA-003	1
ILX Microphone Assy.	39180-TX6-A01	1

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Model	Operation Number	Description	Flat Rate Time	Template ID	Failed Part Number
ILX	0501A2	Inspect and replace the microphone	0.3 hr	14-046N	39180-TX6-A01
TSX	0501A2	Inspect and replace the microphone	0.3 hr	14-046P	39182-SMA-003

Defect Code: 03217

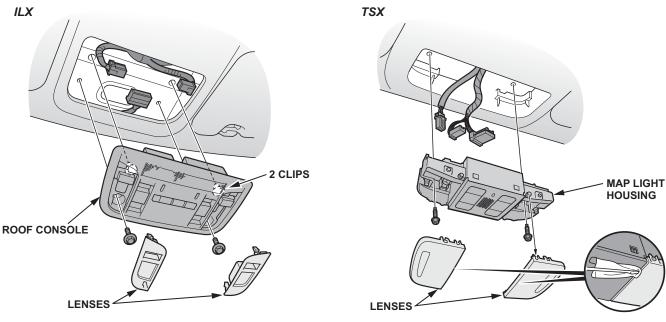
Symptom Code: 03214

Skill Level: Repair Technician

CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

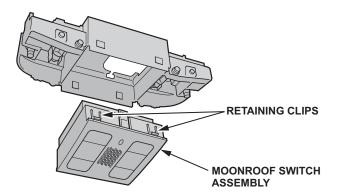
INSPECTION AND REPAIR PROCEDURE

- 1. Turn off the front individual map light switch.
- 2. Carefully pry off the lenses with a flat-tip screwdriver.

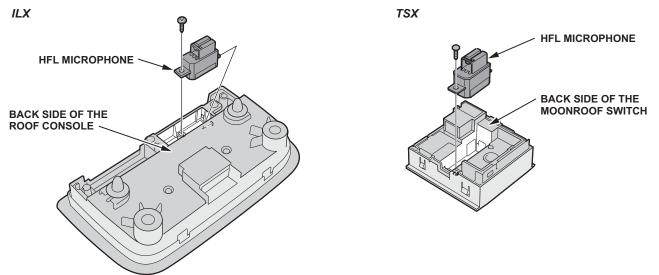


- 3. Remove the two mounting bolts
- 4. Disconnect the connectors, then remove the roof console (ILX) or map light housing (TSX).
- 5. *TSX only:* Carefully pry off the moonroof switch assembly from the map light housing while pressing in on the retaining tabs.

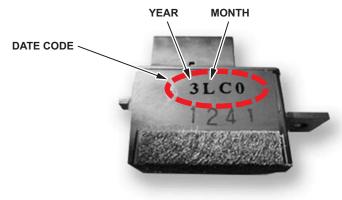
TSX



6. Remove the HFL microphone.



7. Inspect the side of the microphone. There will be two lines of numbers. The first two characters on the top line is the date code.



NOTE: How to read the date code:

The first character is the YEAR

- 1 = 2011
- 2 = 2012
- 3 = 2013

Etc.

The second character is the MONTH

A = January

B = February

Etc.

This microphone has a date code of 3L, which means 2013 December.

- If the microphone has a date code of **3J** (2013 October) or later, it has the updated design. Do not replace it. Instead, continue with normal troubleshooting.
- If the microphone has a date code earlier than **3J**, replace it with a new service part.
- 8. Reinstall all parts in the reverse order of removal.
- 9. Place a test call using HFL, and make sure the map lights and moonroof switch work properly.

END