

Service Bulletin

14-028

November 5, 2014

BTB 51198-00353 (1411) REV-1

i-MID Reads "12 Volt Battery Charging System Problem" with DTC P16E3

Replaces 14-028, dated April 16, 2014, to revise the information highlighted in yellow.

AFFECTED VEHICLES

| Year | Model | Trim | VIN Range | |
|------|-------|------|------------------------------------|--|
| 2014 | RLX | ALL | JH4KC1EC000001 thru JH4KC1EC007765 | |

REVISION SUMMARY

- Under AFFECTED VEHICLES, VINs were added.
- SYMPTOM and DIAGNOSIS were updated

SYMPTOM

The i-MID reads 12 **Volt Battery Charging System Problem** and, DTC P16E3 (PGM-FI battery sensor LIN communication error) may be stored.

NOTE: If DTC P154A is stored, refer to S/B 14-034, i-MID Reads "12 Volt Battery Charging System Problem" With DTC P154A.

POSSIBLE CAUSE

The LIN communication bus may have experienced a communication issue.

CORRECTIVE ACTION

Update the software in the gauge control module.

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the MVCI or HDS are not covered under warranty.

MVCI Control Module (CM) Update:

Application (FW) Version: 3.01.37 or later Database Update: 03 Mar-2014 or later

HDS Software Version:

3.013.014 or later

Before beginning the repair, make sure that both the HDS and the MVCI are updated as listed above.

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Recommended Update** when the update begins.

CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

If the MVCI displays **This vehicle does not need an update at this time**, confirm that the MVCI's Application (FW) Version and Database Update date are equal to or greater than the versions shown on page 1. If the software is correct, then the update for this bulletin has already been applied to the vehicle. If the software is not correct, update both the MVCI and HDS software.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

| Trim | PROGRAM ID (or later) | PROGRAM P/N (or later) |
|----------------------|-----------------------|------------------------|
| 2014 RLX (Base) | Y2A040 | 78109-TY2-A04 |
| 2014 RLX (Base Navi) | Y2A320 | 78109-TY2-A32 |
| 2014 RLX (Tech) | Y2A140 | 78109-TY2-A14 |
| 2014 RLX (Advance) | Y2A240 | 78109-TY2-A24 |

WARRANTY CLAIM INFORMATION

The normal warranty applies.

| Operation Number | Description | Flat Rate Time | Template ID | Failed Part Number |
|------------------|--|--------------------------------|-------------|--------------------|
| 7165A0 | Check for DTC's, and update the gauge control module (meter) software. | 0.4 hr (Includes DTC check) | 14-028N | 78100-TY2-A11 |

Defect Code: 03217 Symptom Code: 03215

Skill Level: Repair Technician

DIAGNOSIS

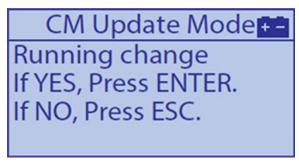
Check for DTCs.

- If DTC P16E3 is stored or if there is no DTC present, clear any DTC's and go to REPAIR PROCEDURE.
- If DTC P154A is stored, go to Service Bulletin 14-034, i-MID Displays "12 Volt Battery Charging System Problem"
 With DTC P154A.

REPAIR PROCEDURE

- 1. With the MVCI connected, under the **User Config** display, select **CM Update Mode**. Press ENTER.
- 2. Select **Reprogramming** and press ENTER. You will see a screen with the message **Use a battery booster while reprogramming the vehicle**. Press ENTER again.
 - NOTE: Make sure the headlights are in the OFF position.
- 3. On the **Select System** screen, select **Meter** and press ENTER. You will see the message **Press the "ENTER"** button to begin the Control Module Update. Press ENTER.
- The CM Update Mode Running Change screen appears. Press ENTER to begin the gauge control module update.

NOTE: Some of the gauge control module indicators will blink, and the headlights may come on. This is normal.



5. Run an all DTC check, and clear any DTCs that may have set during the software update procedure.