Service Bulletin

June 4, 2015

01945 Version 1

2016 Pilot: PDI of the Navigation System

AFFECTED VEHICLES

Year	Model	Trim Level
2016	Pilot	All with Navigation

INTRODUCTION

This bulletin covers the pre-delivery inspection (PDI), including testing, of the navigation system. It includes these topics:

1.	Navigation System Controls	4.	Troubleshooting
2.	Voice Control System	5.	Map Coverage Areas
3.	Navigation System Setup at the PDI	6.	Ordering Navigation Update Software

For more information about this system, see these resources:

- Navigation Manual Besides the one that comes on the Owner's CD, this manual is also online. Select Search by Vehicle, select the vehicle, then enter keywords NAVI MANUAL.
- Owner's Manual Besides the one that comes on the Owner's CD, this manual is also online. Select Search by Vehicle, select the vehicle, then enter keywords OWN MANUAL.
- Online University Log in and select SALES. Under Quick Links, select Course Catalog, then enter keyword NAVI in the search box.

CLAIM INFORMATION

The flat rate time for the PDI of the navigation system is included as part of the regular PDI of the vehicle.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

1. NAVIGATION SYSTEM CONTROLS

Use the following buttons to work the navigation system. For more information about them, see "Getting Started" in the navigation manual.



2. VOICE CONTROL SYSTEM

The navigation system features a voice control system that lets you work most of the navigation and audio controls with just your voice. To interact with the system, use the Talk and Hang-up/Back buttons. The microphone is in the ceiling console. This is the primary way to give commands to the system.

STEERING WHEEL



CEILING CONSOLE (Elite shown)



MICROPHONE

Talk button – To give a voice command, press and release this button, wait for the beep, then give the command.

NOTE: When the voice tutorial is turned on, you need to press and release the Talk button twice to give a command.

Hang-up/Back button – Press and release this button to return to the previous screen. This button has the same function as the BACK button on the navigation screen.

Microphone - Picks up your voice commands

3. NAVIGATION SYSTEM SETUP AT THE PDI

The navigation system is basically ready to use when the vehicle is delivered to the dealership. The system has features to reduce the potential for driver distraction. Some touch screens menus are limited or unavailable (grayed out) while driving to encourage the use of voice commands for the navigation and audio systems.

Since the navigation system interfaces with other vehicle systems, it is important that all of the systems are initialized. To initialize the navigation system, follow these steps:

- 1. Do the regular PDI of the vehicle.
- 2. Turn the ignition to ON.
 - If you see this screen, select **OK**, then go to step 4.

Notice
The driver is responsible for the safe operation of this vehicle. Use this system only when traffic conditions permit. For further details see your owner's manual.
ОК

NOTE: Selecting **OK** is optional; the screen will change on its own.

If you see the In Line Diag screen below, do the following steps, then go to step 3.



- Press and release the Talk, Pick-up, and Hang-up/Back buttons, then wait for all of the boxes to turn green. If any of them are red, troubleshoot the applicable system. See the electronic service manual for more information.
- Press and release the Talk button and, in a normal voice, say "Testing." The mic level indicator must reach at least six bars.
- Select Exit Diag to exit the screen.
- Turn the ignition to OFF, then back to ON to make sure the In Line Diag screen does not reappear.
- If you see this screen, it means battery power has been lost. Press and hold the power button for more than **2 seconds** to enable the system. Then, go to step 3.

Anti Theft System

This system has lost power. Push and hold the power button for more than two seconds to enable the system. 3. You will then see this screen. Select OK.



NOTE: Selecting **OK** is optional; the screen will change on its own.

- 4. Start the engine and park the vehicle in an open area away from trees, power lines, and tall buildings. Remove loose articles, cell phones, and electrical accessories near the GPS antenna.
- 5. You will then see this screen, telling you the system is initializing (acquiring its location from the GPS satellites). Keep watching the screen.



NOTE: Initialization averages about **10 minutes**, but it can take as long as **45 minutes**. If it completes within **10 minutes**, the screen changes to the map screen.

6. If the system **does not** initialize within **10 minutes**, a second screen (shown below) appears. The system is still initializing, but it will not automatically change to the map screen when the initialization is complete. Do not follow the screen instructions right away. After **30 minutes**, try restarting the engine to see if the system completed the initialization. If it did not, then follow the screen instructions.



NOTE: The initialization screen may appear after battery voltage to the audio-navigation unit has been disconnected for more than **5 minutes**. If that happens, follow the screen instructions. If you are still unable to get GPS initialization, do a search in the electronic service manual using keyword **GPS**.

7. You will then see the map screen, but do not enter a destination yet. For the system to calculate a route, it may still try to acquire the GPS satellites and align the current location to a mapped road (map matching). This happens when you start driving in an open area. The map screen will change from Locating Satellites to Ready to Navigate.



NOTE: If the map screen does not appear, select **HOME**, then **Navigation**.



 Make sure the XM Satellite Radio dealer demo account is active by tuning to several channels within the full XM lineup. To see the full list of channels, go to www.siriusxm.com. If you get those channels, the demo account is fully active.

NOTE:

• For models with navigation, XM Satellite Radio is free to customers for the first 90 days. To keep getting coverage after that, they must subscribe by calling **800-852-9696** or going to *www.siriusxm.com*. They will need their eight-character radio ID (shown when tuned to channel **0**) and a major credit card.



• Traffic information can be enabled any time. To view it, select Navigation, Settings, Traffic (Traffic modes and providers), and Traffic (Enables traffic).



- 9. Drive the vehicle at least a half-mile from your dealership, and find a safe place to park. Then, adjust the map screen for comfortable viewing.
 - Make sure the vehicle position (VP) icon moves smoothly as you drive and does not jerk from one point to another. Also, make sure the icon points in the direction the vehicle is traveling; it should not dog track or spin.
 - After driving a few hundred feet, you should see the name of the road you are driving on at the bottom of the screen. The system is now map-matched.

NOTE: If the system fails to map-match after driving for more than a couple of miles on a displayed road, see the symptom troubleshooting in the electronic service manual.

10. With the map screen shown, select MENU, Where to?, and the HONDA icon.



- 11. You should then see a list of Honda dealers. Select your dealership from the list and select **Go!** The system then automatically calculates the route back to your dealership.
- 12. Follow the voice guidance back to your dealership. It should work even with the audio system turned off.
- 13. Make sure the time shown by the system is correct; the system gets it from the GPS satellites. In areas that do not follow daylight saving time, you may have to adjust the time settings. Select HOME, Settings, and Clock/Info. In the Clock/Info settings screen, select Clock Adjustment to adjust the time.

NOTE: If your dealership is near a time zone boundary, set **Auto Time Zone** to **OFF** in the **Clock/Info Settings** screen. The clock then keeps the home time if the customer routinely drives across the time zone boundary.

14. Press the Display Mode button to ensure the display changes between the Day, Night, and OFF modes.

- 15. Select HOME, Settings, and System. Under All tab, select Guidance Volume to adjust the volume.
- 16. Select **Home**. If needed, clean the screen with a soft, damp cloth. You may use a mild cleaner made for eye glasses or computer screens, but avoid using harsher chemicals, shop towels, paper towels, or tissues; they can damage the screen.

4. TROUBLESHOOTING

If you think you found any problems with the navigation system during the PDI or after installing replacement parts to repair it, see "System Limitations" and "Database Limitations" in the navigation manual. This helps you to avoid replacing parts when the issue may just be a system characteristic.

5. MAP COVERAGE AREAS

The map database covers the continental United States, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Canada, and Mexico. The map coverage for the U.S. contains accurately mapped (verified) metropolitan areas and less accurate (unverified) rural coverage. In Canada and Mexico, the database covers major metropolitan areas and major roads connecting them. For more coverage information, go to *www.hondanavi.com*.

For a list of current detailed coverage areas by country and state/province, see the navigation manual or go to *www.hondanavi.com*. Online, select the **Model** and **Year**, **Map Coverage**, then **Map Coverage Details**.

6. ORDERING NAVIGATION UPDATE SOFTWARE

You can order navigation map updates online at *www.hondanavi.com*. Under **Find Updates**, use the pull-down menu to select the vehicle model and year. You can also call the Honda Navigation Center at **888-291-4675**. Both methods require a major credit card.