

April 23, 2015

01840 Version 1

ACC OFF Message Appears when Activating or While Using ACC

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2015	CR-V	2WD Touring	5J6RM3...FL000001 thru 5J6RM3...FL005710
2015	CR-V	AWD Touring	5J6RM4...FL000001 thru 5J6RM4...FL019243

SYMPTOM

The **ACC OFF** message appears on the MID while trying to activate the ACC. Another symptom, while driving the **ACC OFF** message may appear and turn off the ACC.

POSSIBLE CAUSES

The multipurpose camera unit software misinterprets settings.

CORRECTIVE ACTION

Update the multipurpose camera unit software.

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the HDS or MVCI are not covered under warranty.

MVCI Control Module (CM) Update:

Application Version **3.01.40 or later**

Database update **17-Mar-2015 or later**

HDS Software Version:

3.016.018 or later

Before beginning the repair, make sure that both the HDS and MVCI are updated as listed above.

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Available Update** when the update begins.

If the MVCI displays, **This vehicle does not need an update at this time** during the update, the software for this bulletin is already installed.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

Year/Model	Program ID (or later)	Program P/N (or later)
2015 CR-V Touring	1WA830	36161-T1W-A83

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation	Description	Flat Rate Time	Template ID	Failed Part Number
4815D2	Update the multipurpose camera unit software	0.3 hr	15-027A	36160-T1X-A82

Defect Code: 03214

Symptom Code: 03217

Skill Level: Repair Technician

REPAIR PROCEDURE

Update the multipurpose camera unit software with the MVCI. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.