

May 6, 2015

01577 Version 1

Navigation Reboots or Navigation Display Flickers

AFFECTED VEHICLES

Year	Model	VIN Range
2014	Pilot with Navigation	ALL

SYMPTOM

The navigation system reboots while driving and/or the navigation display flickers.

POSSIBLE CAUSE

There is an internal problem that causes a memory buffer overflow error, which causes the navigation system to reboot.

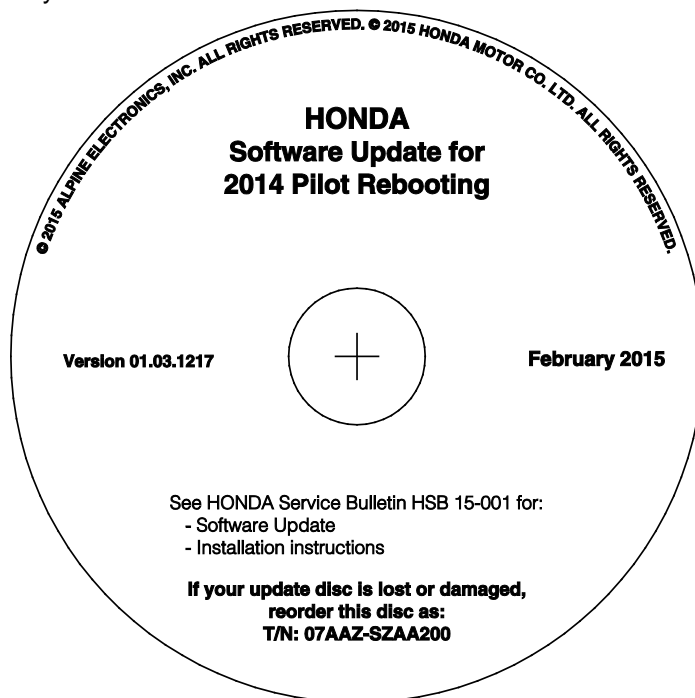
CORRECTIVE ACTION

Update the audio-navigation software with the update CD.

TOOL INFORMATION

Part Name	Part Number	Quantity
Audio-Navigation Unit Update CD	07AAZ-SZAA200	1

The update CDs have recently shipped to all dealers. Additional update CDs are available for purchase through the parts system.



CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0100A1	Update the audio-navigation software.	0.3 hr	03214	03279	15-001A	39107-SZA-A73

Skill Level: Repair Technician

REPAIR PROCEDURE

1. Connect a battery charger or a fully charged jumper battery to the vehicle and leave it connected during the entire update procedure to maintain a steady voltage.
2. Turn the ignition switch to ON and wait for the navigation system to boot up.
3. Insert the update CD into the CD (top) slot.

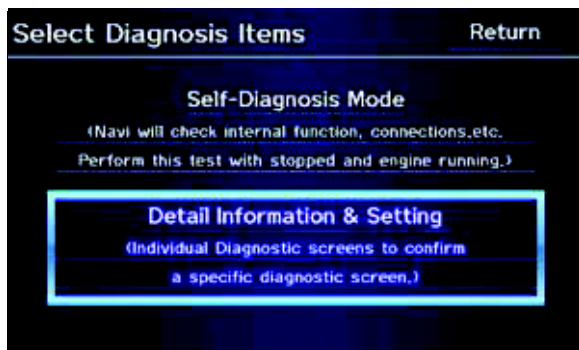
NOTE: Some vehicles have an RES (lower) slot. Do not insert the CD into this slot because it will not update the audio-navigation unit.

4. Wait for the message **DISC READ** to appear, then press and hold the MAP GUIDE, DEST ROUTE, and CANCEL buttons until the **Select Diagnosis Items** screen appears.

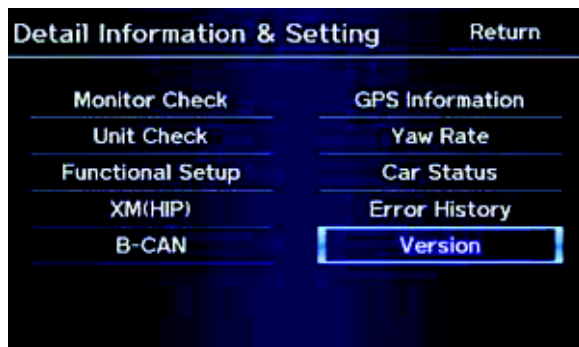
SUB-DISPLAY SCREEN



5. Use the interface dial to select **Detail Information & Setting**.



6. Select **Version**.

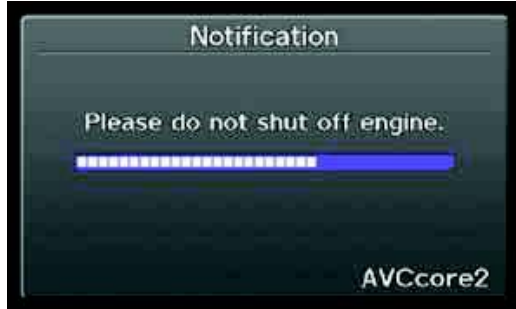


7. Select **Download**.

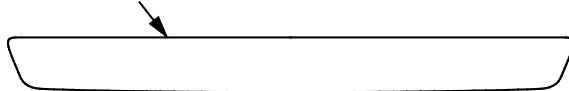


8. The software update begins. A loading bar will appear on the Notification screen.

NOTE: The sub-display screen is blank.



SUB-DISPLAY SCREEN

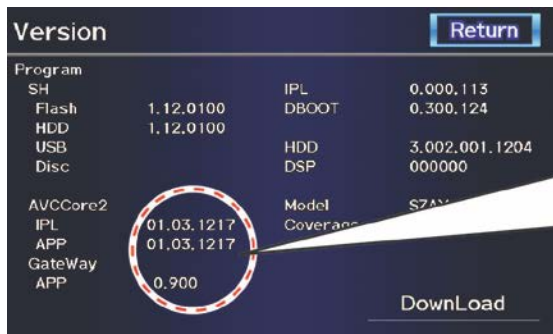


9. When the update is complete, the navigation system reboots. Eject the update CD.

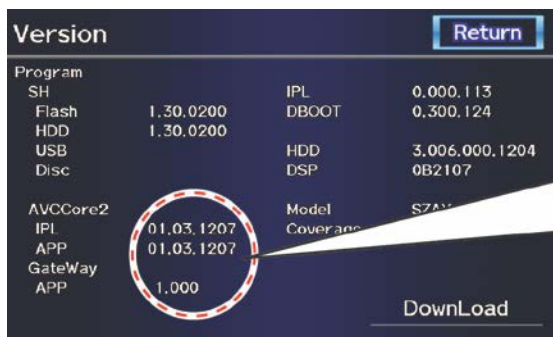
10. Repeat steps 5 and 6 to enter the **Version** screen.

11. Verify that the AVCCore2 (IPL, APP) software was updated to the new applicable version listed below. If the software is not updated, turn the ignition switch to OFF, then go back to step 2 and repeat the update procedure.

Without RES



With RES



END