

March 24, 2015

00393-01725 Version 2

Rattle from the Tailgate Area on Rough Roads or Going over Bumps

(Supersedes 14-076, dated December 4, 2014, to revise the information highlighted in yellow.)

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2011–15	Odyssey	All with power tailgate	ALL

REVISION SUMMARY

The illustration and torque setting has been changed in step 13.

SYMPTOM

There is a rattle from the tailgate area when driving on rough roads or going over bumps.

POSSIBLE CAUSES

The power tailgate arm has too much play.

CORRECTIVE ACTION

Replace the power tailgate arm.

PARTS INFORMATION

Part Name	Part Number	Quantity
Power Tailgate Arm	74966-TK8-A01	1

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Template ID	Failed Part Number
8231K8	Replace the power tailgate arm.	1.5 hrs	14-076A	74966-TK8-A01

Defect Code: 03217

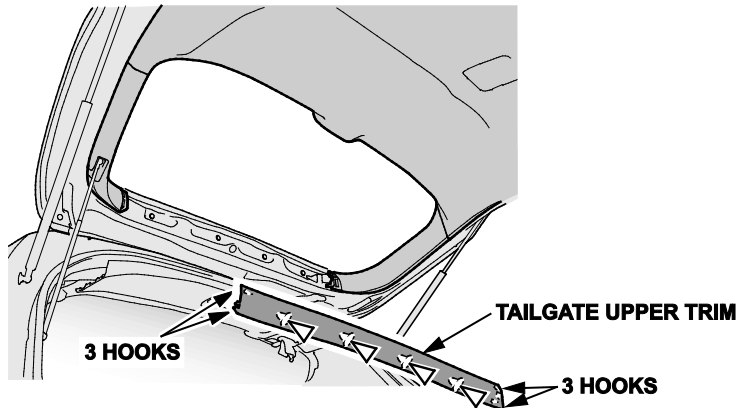
Symptom Code: 04201

Skill Level: Repair Technician

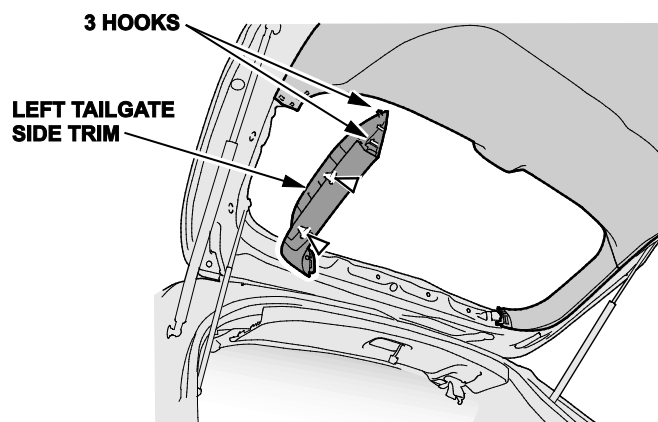
CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

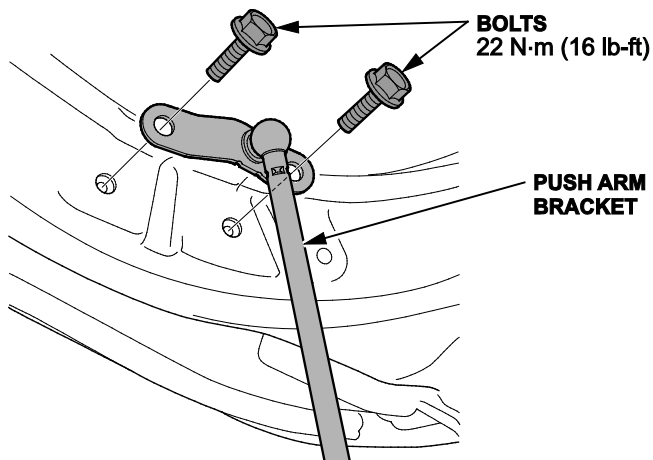
1. Remove the tailgate upper trim by releasing the hooks, pulling out on the trim to detach the clips, then removing the trim.



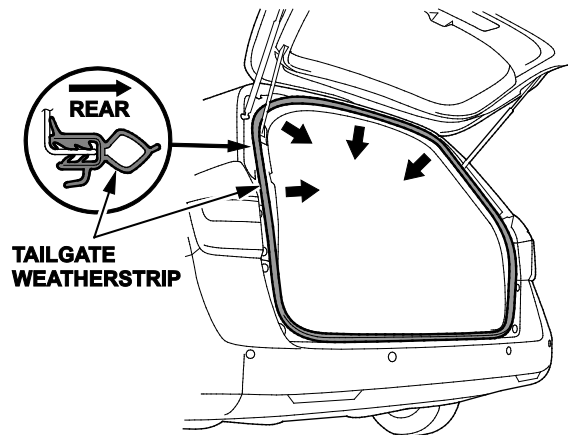
2. Remove the left tailgate side trim by releasing the hooks, pulling out on the top of the trim to detach the clips, then removing the left tailgate side trim.



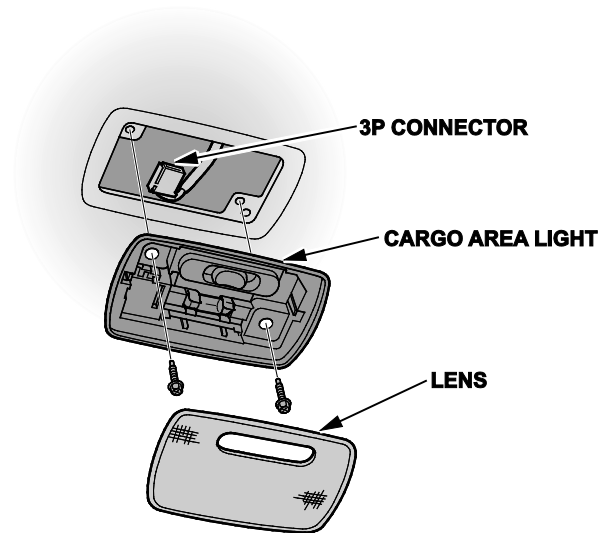
3. Remove the bolts from the power tailgate push arm bracket, then release the bracket from the tailgate.



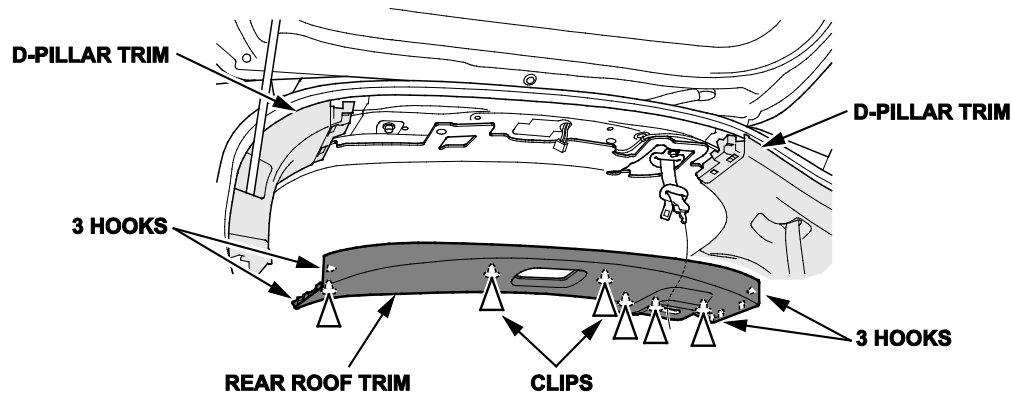
4. Remove the tailgate weatherstrip, as needed, by pulling it out.



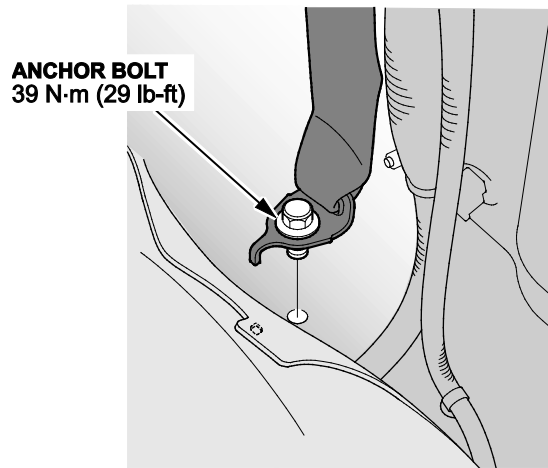
5. Turn off the cargo area light switch.
6. Carefully pry off the lens with a flat-tip screwdriver.



7. Remove the two screws, then remove the cargo area light.
8. Disconnect the 3P connector from the cargo area light.
9. Release the hooks from the D-pillar trim. Pull down on the rear roof trim to detach the clips, then remove the trim.

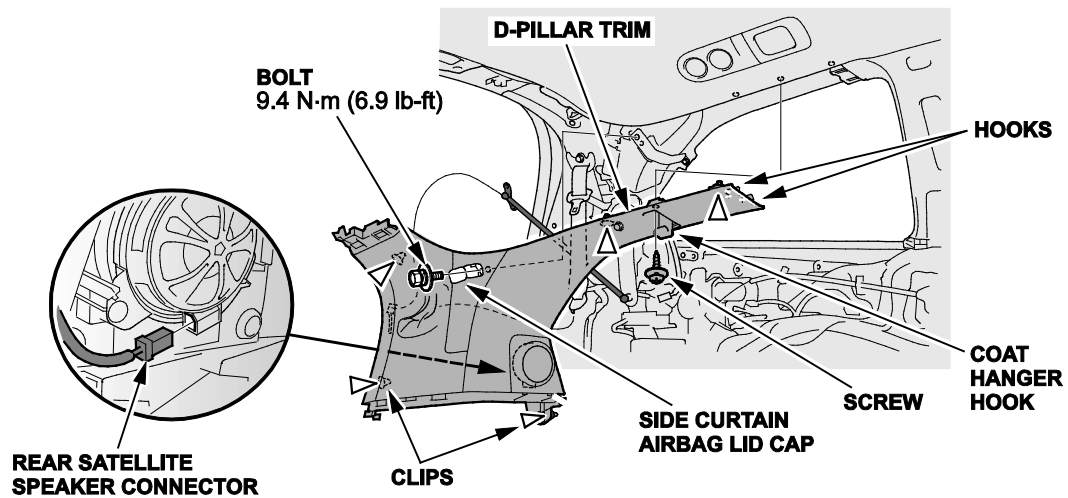


10. Remove the third row seat belt lower anchor bolt.

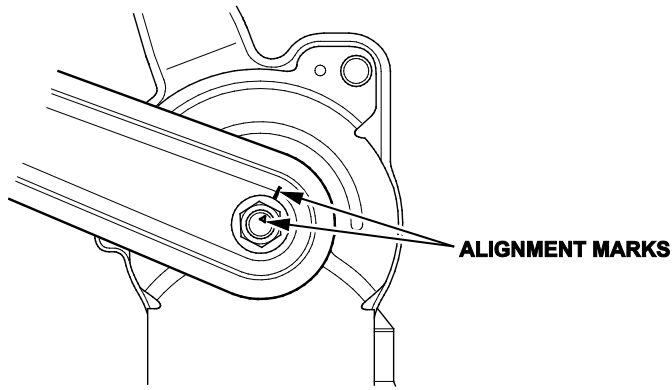


11. Remove the D-pillar trim.

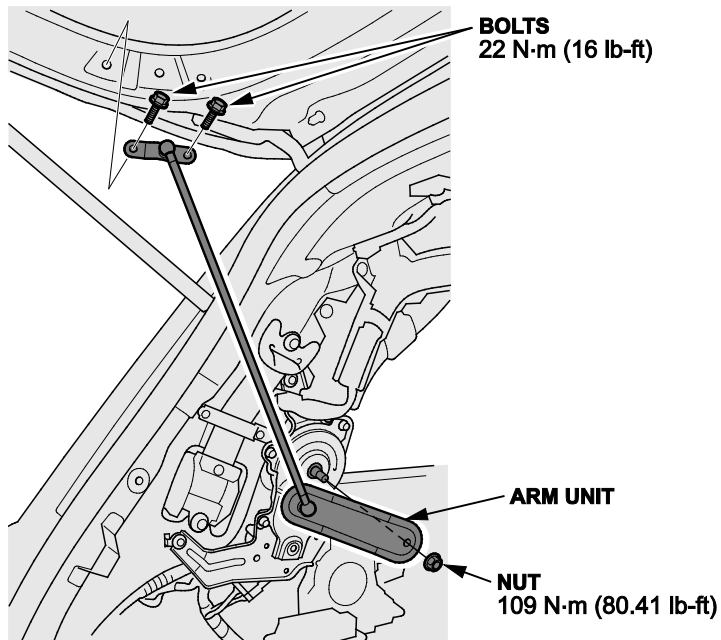
- Pry out on the side curtain airbag lid cap to open it.
- Remove the bolt.
- Turn the coat hanger hook and remove the screw.
- Pull back the bottom of the trim by hand to detach the clips.
- If applicable: disconnect the rear satellite speaker connector.
- Release the hooks.



12. Note the alignment marks on the drive unit and the arm unit. Carefully remove the nut, and the arm unit.



13. Install the new power tailgate arm and torque the bolts to **22 N·m (16 lb-ft)** and the nut to **109 N·m (80.41 lb-ft)**.



14. Install all parts in the reverse order of removal.

NOTE:

- Any cracks, deformations, or stress-whitened areas in the D-pillar trim, or any stress-whitened areas in the upper part of the trim.
- Any cracks or stress-whitening in the clip seating surfaces.
- If the clips are damaged or stress-whitened, replace them with new ones.

END