

December 19, 2014

ATB 00321 (1412)

Third Row Seat Cup Holder Gets Warm

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2011–15	Odyssey	ALL	ALL

SYMPTOM

The third row seat cup holder on the right side of the vehicle gets warm.

POSSIBLE CAUSES

The rear (right) side trim panel does not have enough insulation where the HVAC system components are located.

CORRECTIVE ACTION

Replace the rear (right) side trim panel.

PARTS INFORMATION

Part Name	Color	Trim	Part Number	Quantity
Rear (Right) Side Trim Panel	Warm Gray	LX, EX, EX-L	84620-TK8-A03ZA	1
	Truffle	LX, EX, EX-L	84620-TK8-A03ZB	1
	Sienna Beige	LX, EX, EX-L	84620-TK8-A03ZC	1
	Warm Gray	Touring, Touring Elite	84620-TK8-A13ZA	1
	Truffle	Touring, Touring Elite	84620-TK8-A13ZB	1
	Sienna Beige	Touring, Touring Elite	84620-TK8-A13ZC	1

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Failed Part Number
8571C9	Replace the rear (right) side trim panel.	0.6 hr	84620-TK8-A01ZA

Defect Code: 01801

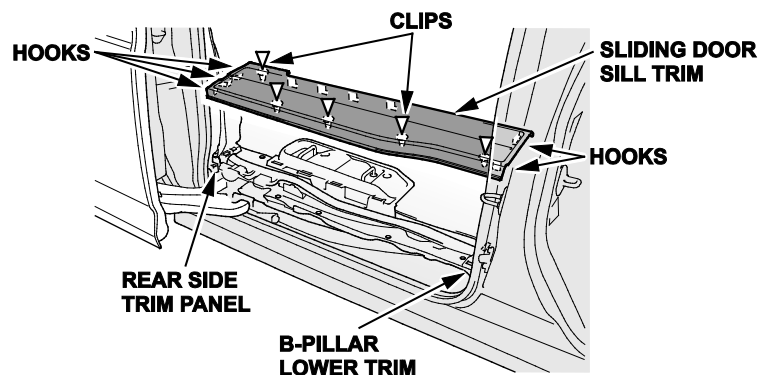
Symptom Code: 02204

Skill Level: Repair Technician

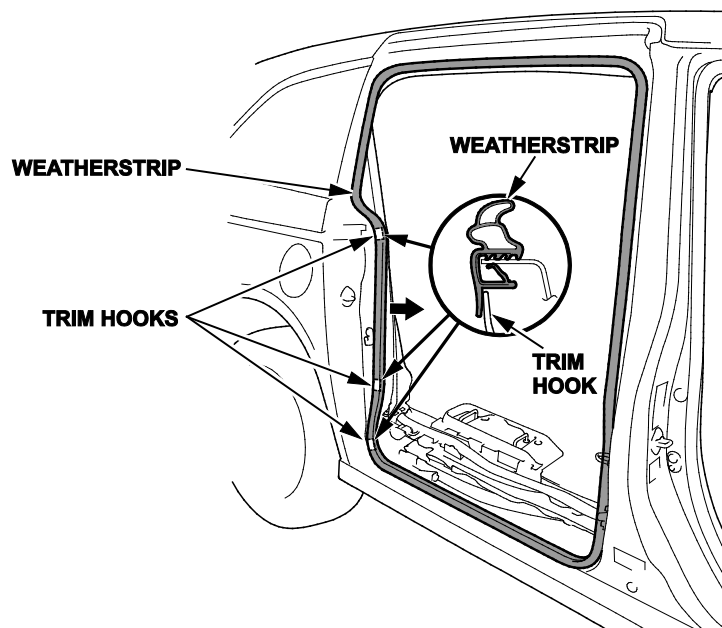
CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

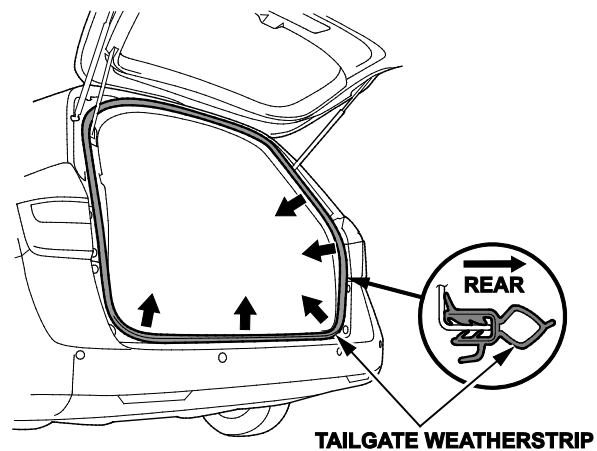
1. Remove the right side sliding door trim.
 - Release the hooks from the B-pillar lower trim and the rear side trim panel.
 - Pull up the trim by hand to detach the clips.



2. Pull out the right sliding door weatherstrip from the trim hooks as needed.

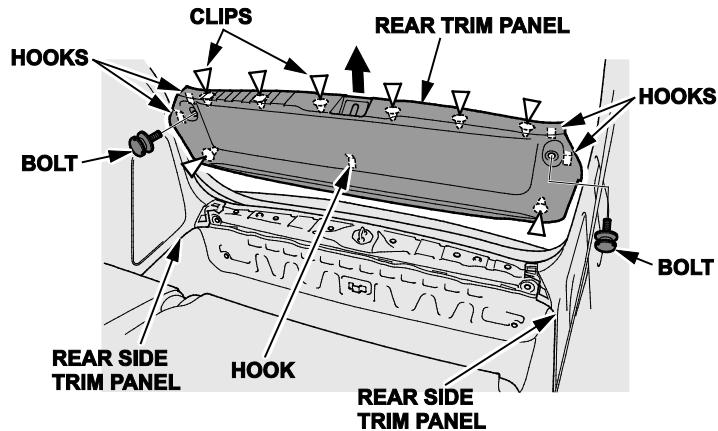


3. Pull out the tailgate weatherstrip as needed.



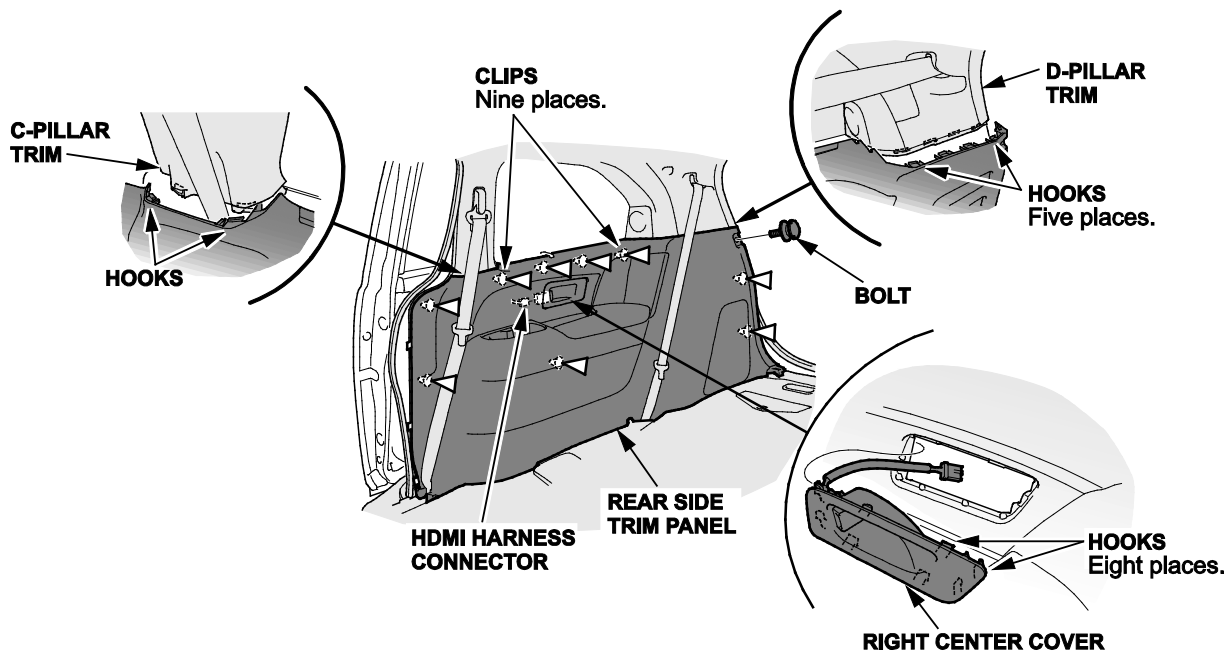
4. Remove the rear trim panel.

- Remove the bolts and detach the clips.
- Pull out both side edges of the panel by hand to release the hooks from the rear side trim panel.
- Pull back the panel to detach the clips.



5. Remove the rear (right) side trim panel.

- Remove the bolt.
- Pull out the front upper edge of the panel by hand to release the hooks from the C-pillar trim.
- Pull out the rear upper edge of the panel by hand to release the hooks from the D-pillar trim.
- Pull back the panel by hand to detach the clips.
- Disconnect the HDMI harness connector (if equipped).
- If necessary, release the hooks (eight places), then remove the right center cover.



6. If necessary, install the right center cover.
7. Install the new rear right side trim panel.
8. Reinstall the rear trim panel.
9. Reinstall the weatherstrip around the tailgate and sliding door.
10. Reinstall the right side sliding door trim.

END