

July 23, 2014

ATB51817 REV-1 (1407)

Buzz or Static Heard at Other End During HFL Call

Supersedes 14-029, dated July 03, 2014, to revise the information highlighted in yellow.

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2012-2013	Civic	EX, EX-L, Si	ALL
2012-2014	CR-V	EX, EX-L	ALL

SYMPTOM

During a HandsFreeLink (HFL) call, the person at the other end of the line may have difficulty hearing the person talking in the vehicle because of a loud buzz or static in the line.

POSSIBLE CAUSES

The HandsFreeLink microphone is faulty.

CORRECTIVE ACTION

Inspect the microphone, and if needed, replace it.

PARTS INFORMATION

Part Name	Part Number	Quantity
MICROPHONE ASSY.	39182-SMA-003	1

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Template ID	Failed Part Number
0501A2	Replace the Microphone.	0.3 hour	14-029A	39770-TP6-A02

Defect Code: 08001

Symptom Code: 04201

Skill Level: Repair Technician

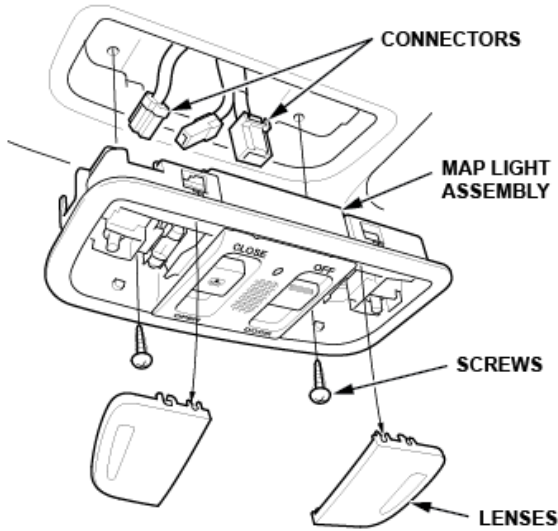
REPAIR PROCEDURE

1. Turn the front individual map light switch OFF.

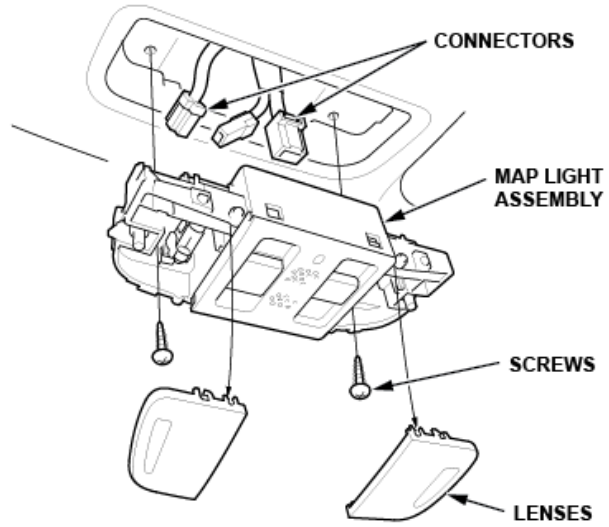
CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

2. Carefully pry off the lenses with a flat-tip screwdriver.

CIVIC



CR-V

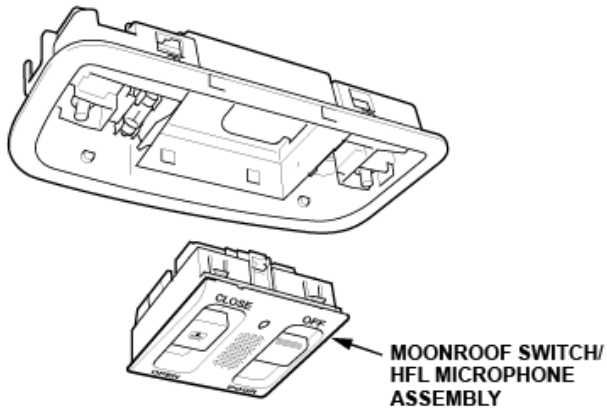


3. Remove the two bolts holding the front individual map light to the roof and remove the light assembly.

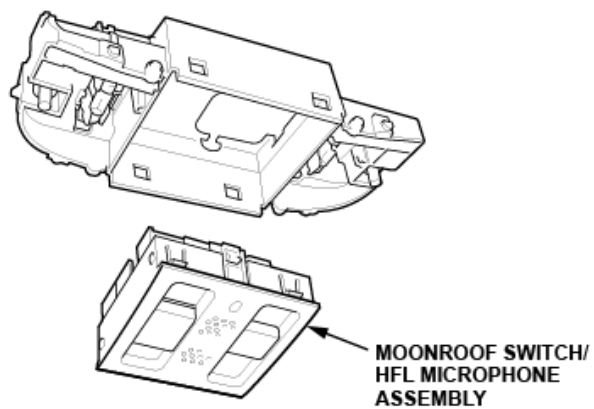
4. Disconnect the connectors.

5. Remove the moonroof switch and the HFL microphone as an assembly.

CIVIC

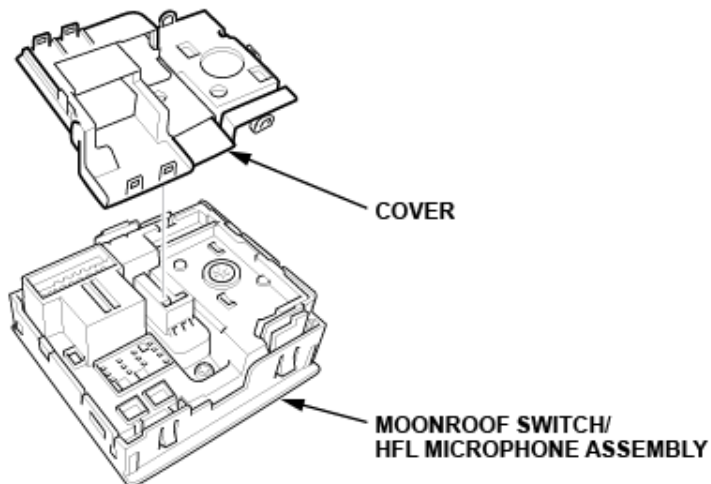


CR-V

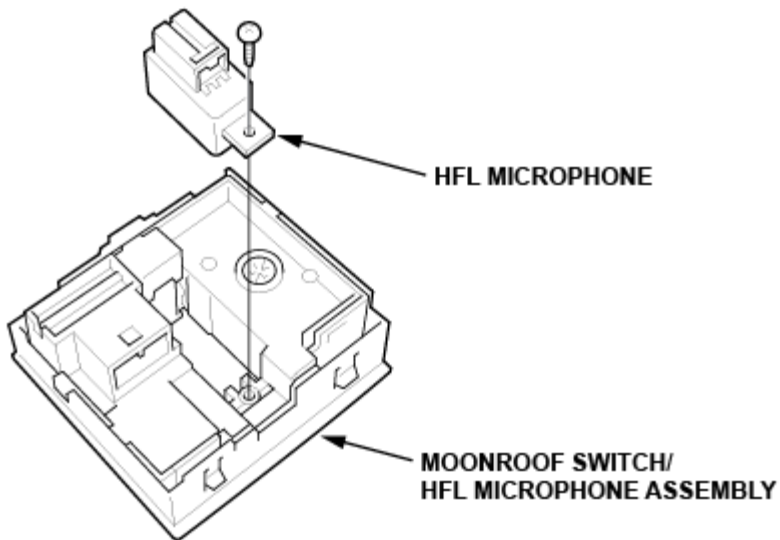


6. CR-V only: Remove the cover.

CR-V ONLY:



7. Remove the HFL microphone from the moonroof switch.



8. Inspect the side of the microphone unit. There will be two lines of numbers. The first two characters of the top line is a date code (circled below).

REVISED ILLUSTRATION



Note: How to read the date code:

The first character is the **YEAR**

1 = 2011

2 = 2012

3 = 2013

Etc.

The second character is the **MONTH**

A = January

B = February

Etc.

The unit shown in the picture above has a date code 3L, which translates into '2013 December'.

- Microphones with **date code 3J (2013 October) or after** have the updated design. If the vehicle already contains an updated microphone, do not replace it. Instead, proceed with normal troubleshooting.
- If the microphone has a date code that is before 3J, replace it with a new service part.

9. Re-install all parts in reverse order of disassembly.

10. Place a test call using the HFL, and test the map lights and moonroof switch to verify proper installation.