

NUMBER: 23-051-15

GROUP: Body

DATE: December 19, 2015

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SUBJECT:

Liftgate Open Indicator Illuminated And Liftgate Will Not Latch Fully

OVERVIEW:

This bulletin involves replacing the liftgate bumpers, liftgate weatherstrip, and adjusting the liftgate latch.

MODELS:

2016 (FB) Fiat 500X

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA**

NOTE: This bulletin applies to vehicles built on or before April 02, 2015 (MDH 0402XX).

SYMPTOM/CONDITION:

The customer may describe the liftgate open indicator is illuminated in the instrument cluster information center ([Fig. 1](#)) and/or the liftgate does not close fully.

When the liftgate is shut, the liftgate latch engages the striker with the first latch position but does not achieve the second latch position.



Fig. 1 Liftgate Open Indicator

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	68300577AA	Bumpers, Liftgate
1	68297321AA	Weatherstrip, Liftgate

REPAIR PROCEDURE:

1. Remove and discard the two liftgate bumpers (1) (Fig. 2).
2. Install two NEW liftgate bumpers (1) listed in the Parts Required section of this bulletin (Fig. 2).



Fig. 2 Liftgate Bumpers

1 - Liftgate Bumpers

3. Remove and discard the liftgate weatherstrip (1) (Fig. 3).
4. Install the NEW liftgate weatherstrip (1) listed in the Parts Required section of this bulletin (Fig. 3).



Fig. 3 Liftgate Weatherstrip

1 - Liftgate Weatherstrip

5. Open and close the liftgate several times while checking liftgate latch operation.

6. Is the liftgate open indicator illuminated and/or does the liftgate not close fully?
 - a. YES>>> Continue with the Repair Procedure [Step #7](#).
 - b. NO>>> This bulletin has been completed.
7. Remove the liftgate striker fastener covers (1) ([Fig. 4](#)).

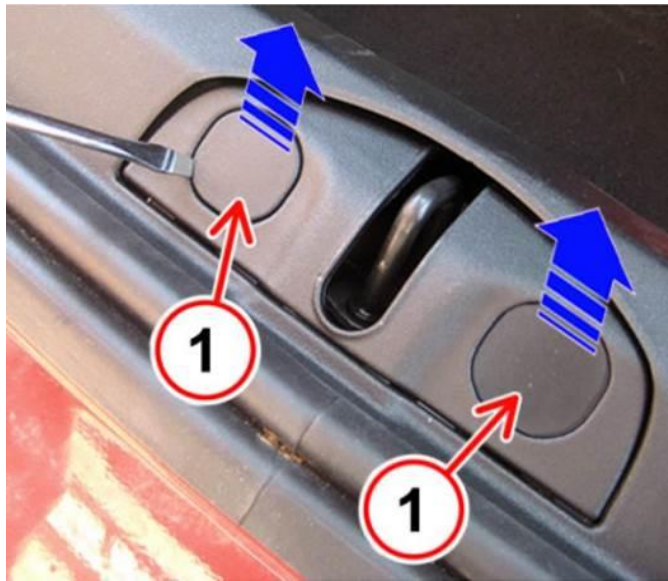


Fig. 4 Liftgate Striker Cover

1 - Covers

8. Loosen the liftgate striker fasteners (1) ([Fig. 5](#)).
9. Move the striker approximately 1 mm (0.04 in.) toward the rear of the vehicle ([Fig. 5](#)).
10. Tighten the striker fasteners (1) to 25 N·m (18 Ft. Lbs.) ([Fig. 5](#)).



Fig. 5 Liftgate Striker Adjustment

1 - Striker Fasteners

- 11. Verify proper liftgate latch operation.
- 12. Install the liftgate striker fastener covers (1) (Fig. 4).

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-51-43-90	Replace Liftgate Weatherstrip And Bumpers - Includes Striker Adjustment (As Needed) (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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