



NUMBER: 23-038-15

GROUP: Body

DATE: October 22, 2015

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

SUBJECT:

Cracked Vinyl Soft Top Window

OVERVIEW:

This bulletin provides soft top vinyl window precautions during cold weather.

MODELS:

2007 - 2015 (JK) Jeep Wrangler

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA, LATAM, APAC, EMEA**

NOTE: This bulletin applies to vehicles equipped with Vinyl Soft Top Window.

SYMPTOM/CONDITION:

Vinyl windows are susceptible to cracking when handled in cold temperature below 41°F (5°C). The condition shown in (Fig. 1) is not warrantable.



Fig. 1 Examples Of Cracked Vinyl Window - Non Warrantable Condition

DISCUSSION:

In cold weather conditions below 41°F (5°C) the soft top vinyl windows may be more susceptible to cracking while being stretched or folded.

If the temperature is 41°F (5°C) or below, do not attempt to put the vinyl top up/down or roll/unroll the rear or side curtains. Place the vehicle in a warm area and allow the vinyl to reach an ambient temperature above 41°F (5°C) before attempting to put the top up/down or roll/unroll the rear or side curtains. Once the vinyl is warm, pull steadily on the top fabric. The vinyl will stretch back to its original size and the top can then be installed.

POLICY:

Information Only.