



**NUMBER:** 23-006-07

**GROUP:** Body

**DATE:** February 9, 2007

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***SUBJECT:***

Buzz/Rattle Like Sound In Rear Quarter Panel Speaker Area With or Without The Radio On

***OVERVIEW:***

This bulletin involves cutting a tab off of the rear quarter trim panel so that the tab cannot contact the rear speaker grille on both sides of the vehicle.

***MODELS:***

2005 - 2007	(RS)	Town & Country/Caravan
2005 - 2007	(RG)	Chrysler Voyager (International Markets)

**NOTE: **\*\*This bulletin applies to vehicles built on or after June 1, 2004 (MDH 0601XX) through January 1, 2007 (MDH 0101XX).\*\*****

***SYMPTOM/CONDITION:***

Buzz/Rattle like sound in the rear quarter panel speaker area with or without the radio on.

***DIAGNOSIS:***

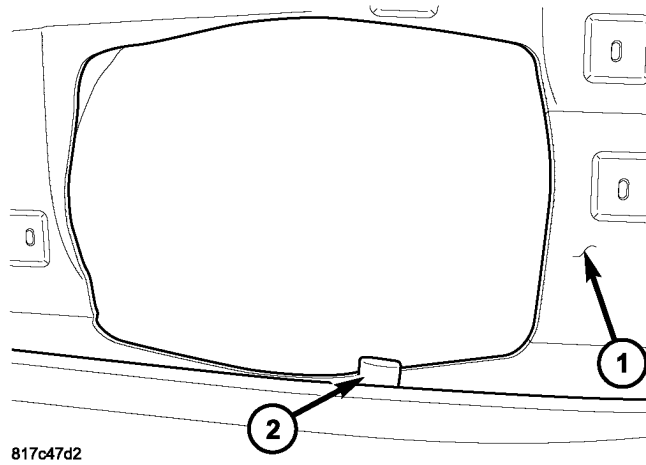
If the Symptom/Condition is present, perform the Repair Procedure.

***REPAIR PROCEDURE:***

1. Remove the left quarter trim bolster over the speaker. Refer to the detailed service information available in TechCONNECT, under: Service Info, 23 - Body/Interior/Quarter Trim Bolster - Removal.
2. Locate the tab on the quarter trim panel. Cut the tab off of the trim panel so that it cannot contact the speaker grille ([Fig. 1](#)).



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**Fig. 1 TAB ON QUARTER TRIM PANEL**

- 1 - REAR QUARTER TRIM PANEL
- 2 - TAB TO BE CUT OFF

- 3. Install the rear quarter trim bolster over the speaker.
- 4. Repeat [Step #1](#) through [Step #3](#) on the right side of the vehicle.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
23-20-54-91	Panel, Quarter Trim Bolster & Speaker Grille - Remove Tab - Both Sides (C)	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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