

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2014-20MY Impreza/Crosstrek

NUMBER: 18-209-21

SUBJECT: Service Manual Corrections

DATE: 05/12/21

INTRODUCTION

The purpose of this bulletin is to provide a description of current changes to Service Manuals available via the Subaru Technical Information System (STIS) web site. The tables contained within this bulletin are to be used as guides for becoming aware of the latest changes. We advise you to always refer to the STIS web site when looking for the latest Service information. Printed pages will **not** be made available to update printed Service Manuals.

Paper manuals may have different page numbering then what is reflected below, based on multiple new and revised pages. Please refer to the information contained on the STIS web site for all future, update service manual information.

YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2020	Impreza/ Crosstrek	Diagnosis	Engine (H4D0) (except HEV)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
			Engine (H4D0) (for HEV)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
2019	Impreza/ Crosstrek	Diagnosis	Engine (H4D0) (except HEV)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
			Engine (H4D0) (for HEV)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
2018	Impreza/ Crosstrek	Diagnosis	Engine (H4D0)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
2017	Impreza	Diagnosis	Engine (H4D0)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
2017	Crosstrek	Diagnosis	Engine (H4D0)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
		Airbag & Seat Belt System	Airbag System	Roll Connector	Adjustment steps updated.
		Engine	Fuel Injection (H4D0)	Throttle Body	Inspection/testing steps added.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2016	Impreza/ Crosstrek	Engine	Fuel Injection (H4D0)	Throttle Body	Inspection/testing steps added.
		Engine	Fuel Injection (H4D0) (HEV)	Throttle Body	Inspection/testing steps added.
		Airbag & Seat Belt System	Airbag System	Roll Connector	Adjustment steps updated.
		Diagnosis	Engine	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
			Engine (H4D0) (HEV)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
2015	Impreza/ Crosstrek	Engine	Fuel Injection (H4D0)	Throttle Body	Inspection/testing steps added.
		Engine	Fuel Injection (H4D0) (HEV)	Throttle Body	Inspection/testing steps added.
		Airbag & Seat Belt System	Airbag System	Roll Connector	Adjustment steps updated.
		Diagnosis	Engine	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
			Engine (H4D0) (HEV)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.
2014	Impreza/ Crosstrek	Engine	Fuel Injection (H4D0)	Throttle Body	Inspection/testing steps added.
		Engine	Fuel Injection (H4D0) (HEV)	Throttle Body	Inspection/testing steps added.
		Airbag & Seat Belt System	Airbag System	Roll Connector	Adjustment steps updated.
		Diagnosis	Engine (H4D0) (HEV)	Diagnostic procedure with DTC.	Diagnostic steps added for DTCs P0011, 0014, 0021, 0024.