



TECHNICAL SERVICE BULLETIN

Uncommanded Opening Of The Liftgate Window Glass - Built On Or Before 28-Jan-2018

18-2070

26 February
2018

Model:

Ford 2018 Expedition

Issue: Some 2018 Expedition vehicles built on or before 28-Jan-2018 may exhibit a liftgate window glass that opens uncommanded.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
GD9Z-9C888-A	Liftgate Window Glass Release Switch	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018 Expedition: Install A New Liftgate Window Glass Release Switch (Do Not Use With Any Other Labor Operations)	182070A	0.6 Hrs.

Repair/Claim Coding

Causal Part:	9C888
Condition Code:	42

Drive	Tool Name
1/4"	Power Tool
1/4"	Ratchet
1/4"	Torque Wrench
1/4"	6" Extension
1/4"	7 mm Shallow Socket
1/4"	10 mm Shallow Socket
	Medium Trim Tool
	8 mm Ratcheting Wrench

Service Procedure

1. Is the vehicle built on or before 28-Jan-2018 and does it exhibit a liftgate window glass that opens uncommanded?
 - (1). Yes - proceed to Step 2.
 - (2). No - this article does not apply. Refer to Workshop Manual (WSM), Section 501-14 for normal diagnostics.

2. Install a new liftgate window glass release switch. Refer to the WSM, Section 501-14.

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