



TECHNICAL SERVICE BULLETIN

Fuel Filler Door Not Flush With Rear Quarter Panel When Closed - Built On Or Before 8-Dec-2017

18-2038

30 January
2018

Model:

Ford 2018 Expedition
Lincoln 2018 Navigator

Issue: Some 2018 Expedition/Navigator vehicles built on or before 8-Dec-2017 may exhibit a fuel filler door that is not flush with the rear quarter panel when closed.

Action: Follow the Service Procedure steps to correct the condition.

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018 Expedition/Navigator: Remove Material From The Fuel Filler Door Following The Service Procedure (Do Not Use With Any Other Labor Operations)	182038A	0.3

Repair/Claim Coding

Causal Part:	78405A26
Condition Code:	07

Tool Name
Medium Flat Head Screwdriver
Small Rotary Tool

Service Procedure

1. Was the vehicle built on or before 8-Dec-2017?
 - (1). Yes - proceed to Step 2.
 - (2). No – this article does not apply. Refer to Workshop Manual (WSM), Section 501-03.
2. Remove the fuel filler door. Refer to WSM, Section 501-03.
3. Using a soft cloth, lay the fuel filler door down so the inside surface is facing up.
4. Locate the raised rectangular area on the inside surface of the fuel filler door. (Figure 1)

Figure 1



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5. Using a small rotary grinding tool or equivalent, grind away the raised material in this area.
6. Remove material until the raised area is flat to the entire adjacent surface.
7. Reinstall fuel filler door to vehicle. Refer to WSM, Section 501-03.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.