

TECHNICAL SERVICE BULLETIN Fuel Slosh Noise During Low Speed Parking Lot Maneuvers And/Or When Stopping

18-2003 09 May 2018

Model:

Ford 2013-2018 Escape
Lincoln 2015-2018 MKC

Issue: Some 2013-2018 Escape and 2015-2018 MKC vehicles may exhibit a fuel slosh noise during low speed parking lot maneuvers and/or when coming to a stop. The concern may be more noticeable when the fuel level in the tank is 3/4 to full.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
DV6Z-00812-B	Fuel Tank Strap Isolator	4
JV6Z-9054-B	Fuel Tank Strap, Left	1
JV6Z-9054-A	Fuel Tank Strap, Right	1
W718813-S442	Fuel Tank Strap Bolt And Washer	1
CV6Z-9450-D	Exhaust Gasket	1
W520103-S442	Exhaust Nuts, Escape	1
W520103-S403	Exhaust Nuts, MKC	1
5F9Z-4682-AA	Driveshaft Bolts	6

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2013-2018 Escape 4X2, 2015-2018 MKC FWD: Replace Both Fuel Tank Straps Includes Time To Road Test (Do Not Use With Any Other Labor Operations)	182003A	1.3
2013-2018 Escape 4X4, 2015-2018 MKC AWD: Replace Both Fuel Tank Straps Includes Time To Road Test (Do Not Use With Any Other Labor Operations)	182003B	1.7

Repair/Claim Coding

Causal Part:	9054
Condition Code:	42

Drive	Tool Name
1/4"	Ratchet
1/4"	6" Extension

Drive	Tool Name
1/4"	Torx® T45
1/4"	Power Tool
1/4"	10 mm Swivel Socket
3/8"	Ratchet
3/8"	Power Tool
3/8"	Torque Wrench
3/8"	6" Extension
3/8"	24" Extension
3/8"	10 mm Socket
3/8"	13 mm Socket
3/8"	15 mm Socket
3/8"	13 mm Swivel Socket

Service Procedure

- 1. Drive the vehicle and perform low speed parking lot maneuvers. Does the vehicle exhibit a fuel slosh noise during the parking lot maneuvers and/or when coming to a stop?
 - (1). Yes proceed to Step 2.
 - (2). No this article does not apply. Refer to Workshop Manual (WSM), Section 100-04 for normal diagnostics.
- 2. Remove and discard the fuel tank straps and fasteners. Refer to WSM, Section 310-01.
 - (1). It is not necessary to depressurize the fuel system, drain the fuel tank, disconnect the fuel lines and remove the fuel tank to replace the straps.
- 3. Install new straps, isolator assemblies and fasteners.
- 4. To install, reverse the removal procedure. Refer to WSM, Section 310-01.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.