

**CREAK NOISE DURING BODY FLEX AND/OR TWIST - LEFT SIDE B PILLAR AND/OR LEFT SIDE ROCKER PANEL - BUILT ON 17-JAN-2017 AND THROUGH 15-MAY-2017**

**TSB 17-0059**

**FORD:**

2017 Escape

**ISSUE**

Some 2017 Escape vehicles built on 17-Jan-2017 and through 15-May-2017 may exhibit a creak noise during body flex and/or twist coming from the left side lower B-pillar and/or rocker panel. This may be due to a lack of rocker panel bracket to inner rocker panel clearance.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Drive the vehicle over uneven, rough roads and/or twist body structure by performing turns. Does the vehicle exhibit a creak noise from the left side rocker panel and/or lower B-pillar area?
  - a. Yes - proceed to Step 2.
  - b. No - this article does not apply. Refer to Workshop Manual (WSM), Section 100-04 for normal diagnostics.
2. Remove the left rear wheel and tire. Refer to WSM, Section 204-04.
3. Remove one plastic push pin from the left rear fender splash shield and position the fender splash shield aside. Remove the rubber body plug installed in the end of the rocker panel.
4. Using a prybar or equivalent tool of approximately 61 cm (24") long, create a 2-4 mm (0.079-0.157 inches) clearance between the rocker panel bracket and the rocker inner panel. (Figure 1)

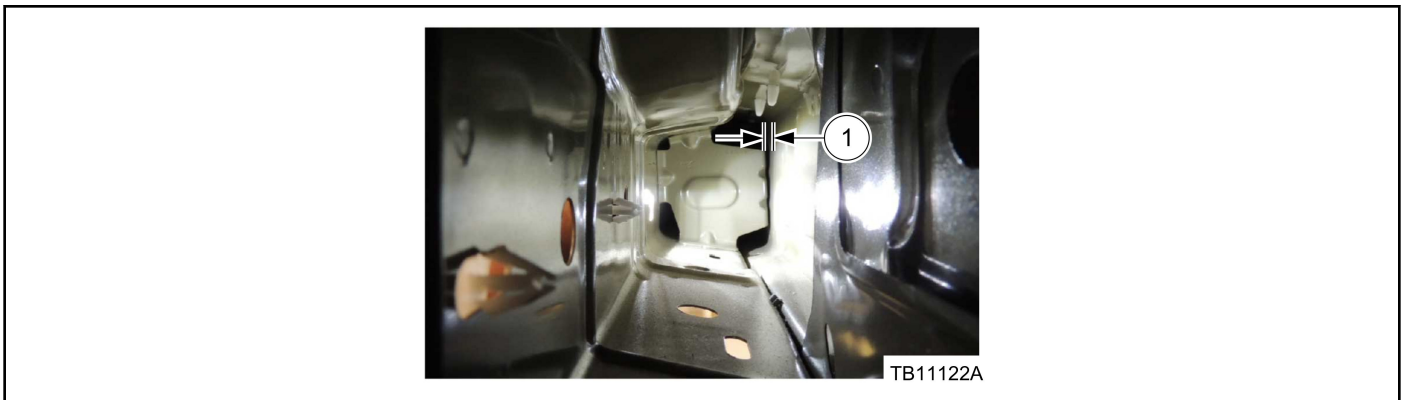


Figure 1 - Article 17-0059

5. Apply ValuGard™ Rust Inhibitor VG104, VG104A or equivalent to the inner surfaces of the rocker panel where interior corrosion coating damage may have occurred during the prying process. Refer to WSM, Section 501-25.
6. To install, reverse the removal procedure. Refer to WSM, Section 204-04.

Obtain Locally	
Part Number	Part Description
VG104, VG104A	ValuGard™ Rust Inhibitor

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

Suggested Tool List	
Size	Tool Description
1/2"	Impact Gun
1/2"	19 mm Deep Impact Socket
	Trim Tool
24" - 36"	Pry Bar
1/2"	19 mm Torq Stick

OPERATION	DESCRIPTION	TIME
170059A	2017 Escape: Road Test And Adjust The Rocker Panel Bracket Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.7 Hr.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

BASIC PART NO.	CONDITION CODE
7810111	12