

LINCOLN:

2016-2017 MKX

ISSUE

Some 2016-2017 MKX vehicles may exhibit one or both rear doors that are hard to open in freezing temperatures. This may be due to water entering and freezing the rear door exterior latch cable.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Remove both rear door latches and replace both rear door exterior latch cables. Refer to Workshop Manual (WSM), Section 501-14.
 - a. It is not necessary to remove the interior door latch cable from the door latch assembly.
 - b. It is not necessary to remove the latch from the handle reinforcement assembly.
2. To install, reverse the removal procedure.

PART NUMBER	PART NAME
FA1Z-58266A46-B	Exterior Door Latch Cable

OPERATION	DESCRIPTION	TIME
170030A	2016-2017 MKX Without One Touch Up/Down Rear Door Windows: Replace The Exterior Latch Cables Both (2) Rear Doors (Do Not Use With Any Other Labor Operations)	1.4 Hrs.
170030B	2016-2017 MKX With One Touch Up/Down Rear Door Windows: Replace The Exterior Latch Cables Both (2) Rear Doors Includes Time To Perform Power Door Window Initialization (Do Not Use With Any Other Labor Operations)	1.7 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
58266A46	01

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.