

**RATTLE NOISE FROM THE ROOF OPENING PANEL SHIELD WHILE DRIVING OVER BUMPS****TSB 17-0001****FORD:**

2011-2016 Expedition

**LINCOLN:**

2011-2016 Navigator

**ISSUE**

Some 2011-2016 Expedition and Navigator vehicles may exhibit a rattle noise from the roof opening panel shield while driving over bumps.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Does the vehicle exhibit a rattle from the roof opening panel that stops when applying light pressure on the panel?
  - a. Yes - proceed to Step 2.
  - b. No - refer to Workshop Manual (WSM), Section 501-17 for normal diagnostics.
2. Install the roof opening panel shield repair kit. Refer to the installation instructions included with the kit.

PART NUMBER	PART NAME
BL7Z-78500B02-A	Roof Opening Panel Shield Repair Kit

OPERATION	DESCRIPTION	TIME
170001A	2011-2016 Expedition/Navigator With Roof Opening Panel: Install Roof Opening Panel Shield Repair Kit Includes Time To Road Test To Verify Concern (Do Not Use With Any Other Labor Operations)	0.8 Hr.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

BASIC PART NO.	CONDITION CODE
78519A02	07

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.