

FRONT DOOR DOES NOT OPEN WHEN USING THE OUTSIDE HANDLE AND REQUIRES A SECOND ATTEMPT - BUILT ON 8/1/2015 AND THROUGH 2/1/2016

TSB 16-0084

FORD:

2015-2016 Transit

ISSUE

Some 2015-2016 Transit vehicles built on 8/1/2015 and through 2/1/2016 may exhibit a front door that does not open when using the outside handle and requires a second attempt.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

Replace the affected door latch. Refer to Workshop Manual (WSM), Section 501-14.

PART NUMBER	PART NAME
CK4Z-61219A64-A	Manual Locking Door Latch - Passenger Side
CK4Z-61219A65-A	Manual Locking Door Latch - Driver Side
CK4Z-61219A64-B	Power Locking Door Latch - Passenger Side
CK4Z-61219A65-B	Power Locking Door Latch - Driver Side

OPERATION	DESCRIPTION	TIME
160084A	2015-2016 Transit: Replace The Door Latch On One (1) Front Door (Do Not Use With Any Other Labor Operations)	0.9 Hr.
160084B	2015-2016 Transit: Replace The Door Latch On Both (2) Front Doors (Do Not Use With Any Other Labor Operations)	1.7 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
61219A64	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.