FORD:

2013-2015 C-MAX 2013-2016 Escape

ISSUE

Some 2013-2016 Escape and 2013-2015 C-MAX vehicles with leather seating may exhibit cracks in the front driver or passenger seat cushion cover outboard bolster or side facing panel.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

Inspect the seat cushion cover for cracks in the specific areas circled. If cracks are present, replace the seat cushion cover. Refer to Workshop Manual (WSM), Section 501-10. (Figure 1)



TB10733A

Figure 1 - Article 15-0129

PART NUMBER	PART NAME
7862900	Right Hand Front Seat Cushion Cover - See Catalog
7862901	Left Hand Front Seat Cushion Cover - See Catalog

OPERATION	DESCRIPTION	TIME
150129A	2013-2015 C-MAX, 2013-2016 Escape: Inspect And Replace The Right Seat Cushion Cover (Do Not Use With Any Other Labor Operations)	1.0 Hr.
150129B	2013-2015 C-MAX, 2013-2016 Escape: Inspect And Replace The Left Seat Cushion Cover (Do Not Use With Any Other Labor Operations)	0.9 Hr.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

OPERATION	DESCRIPTION	TIME
150129C	2013-2015 C-MAX, 2013-2016 Escape: Inspect And Replace Both Right And Left Seat Cushion Covers (Do Not Use With Any Other Labor Operations)	1.7 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
7862901	01