9.75 TRACTION-LOK REAR AXLE - CHATTER/SHUDDER/VIBRATION ON SLOW TURNS - BUILT ON OR BEFORE 3/5/2012

TSB 15-0114

FORD:

2009-2012 F-150

This article supersedes TSB **14-0185** to update the Part List, Service Procedure and Service Labor Time Standards.

ISSUE

Some 2009-2012 F-150 vehicles built on or before 3/5/2012 equipped with a 9.75 traction-lok rear axle assembly may exhibit a shudder, chatter and/or vibration during slow, tight turns. This concern may be more noticeable after cold startup and less noticeable once the rear axle fluid warms up.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

Make sure the vehicle is equipped with the original equipment 9.75 traction-lok rear axle assembly before making repairs.

- 1. Install the axle vent service kit. Refer to the instruction sheet included in the parts kit.
- 2. Install the traction-lok rear axle clutch pack replacement kit. Refer to the instruction sheet included in the parts kit.

PART NUMBER	PART NAME
9L3Z-4947-D	Clutch Pack Replacement Kit
XY-75W140-QL	Motorcraft® SAE 75W-140 Synthetic Rear Axle Lubricant
XL-3	Motorcraft® Additive Friction Modifier
TA-30	Motorcraft® Silicone Gasket and Sealant
EL3Z-4A058-A	Vent Tube Kit
XG-1-E1	Motorcraft® Premium Long-Life Grease

OPERATION	DESCRIPTION	TIME
	2009-2012 F-150: Install Axle Vent Service Kit And Replace Rear Axle Limited-Slip Clutch Packs Following The Service Procedure (Do Not Use With Any Other Labor Operation)	2.3 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
4947	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.