

FORD:

2014-2015 Fusion

ISSUE

Some 2014-2015 Fusion vehicles built at the Flat Rock assembly plant and built on or before 9/22/2014 may exhibit a condition such as a headliner sag at one or more door openings. The headliner appears to be cut short, does not fit properly or other condition with the headliner for which there is no published repair.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Does the first position of the vehicle identification number (VIN) start with a number 1? Refer to Workshop Manual (WSM), Section 100-01.
 - a. Yes - proceed to Step 2.
 - b. No - the vehicle was not built at Flat Rock assembly plant, refer to WSM, Section 501-05 for normal diagnosis.
2. Remove the headliner, refer to WSM, Section 501-05.
3. Without using a cutting tool, hand tear and remove the striped or bar coded piece of tape identified on both the driver and passenger side curtain air bag in the C pillar area. (Figure 1)

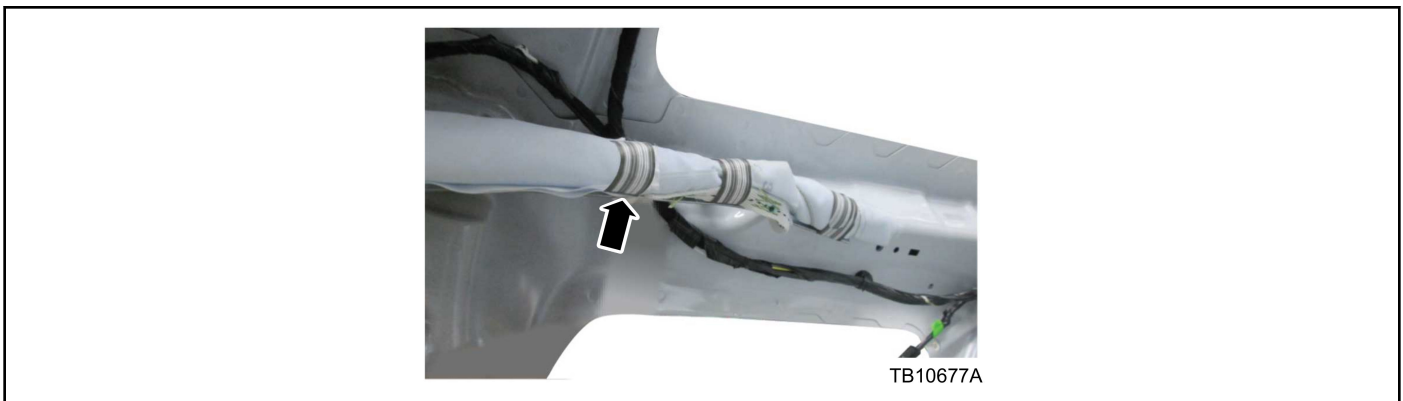


Figure 1 - Article 15-0069

- a. When removing the tape it is expected and acceptable for some of the backing or back side of the tape to remain on the curtain air bag. Do not use any chemicals or tools and attempt to remove the backing that remains.
4. Install a new headliner along with updated upper A, B and C pillars which are included in the trim panel kit. Refer to WSM, Section 501-05.
 - a. The original D-pillar trim panel can be reinstalled with a new 2-stage retention clip on each pillar.
5. For 2014 Fusion vehicles install the overhead console attachment kit to the overhead console prior to installing the original overhead console in the new headliner.

Obtain Locally

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

(Continued)

Part Number	Part Description
04747	3M™ Super-Fast Repair Adhesive

PART NUMBER	PART NAME
W715667-S439	D-Pillar Trim Panel 2-Stage Retention Clip (1 Pkg)
DS7Z-54519C42-A	Overhead Console Attachment Kit
DS7Z-7820878-AB	Gray Upper Trim Panel Kit
DS7Z-7820878-AA	Dune (Tan) Upper Trim Panel Kit
DS7Z-5451916-RF	2014 Gray Headliner
DS7Z-5451916-TF	2014 Gray Headliner - Roof Opening Panel Equipped
DS7Z-5451916-RE	2014 Dune (Tan) Headliner
DS7Z-5451916-TE	2014 Dune (Tan) Headliner - Roof Opening Panel Equipped
FS7Z-5451916-RF	2015 Gray Headliner
FS7Z-5451916-TF	2015 Gray Headliner - Roof Opening Panel Equipped
FS7Z-5451916-RE	2015 Dune (Tan) Headliner
FS7Z-5451916-TE	2015 Dune (Tan) Headliner - Roof Opening Panel Equipped

OPERATION	DESCRIPTION	TIME
150069A	2014-2015 Fusion: Replace The Headliner Includes Time To Install The Overhead Console Attachment Kit If Necessary (Do Not Use With Any Other Labor Operations)	3.7 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
5451916	07