

**FORD:**

2011-2013 Edge

2013 Flex

2013-2014 Explorer

**LINCOLN:**

2011-2013 MKX

2013 MKT

This article supersedes TSB **14-0224** to update the Service Procedure.

**ISSUE**

Some 2011-2013 Edge, MKX, 2013 Flex and MKT vehicles built on or before 7/15/2013 and 2013-2014 Explorer vehicles built on or before 8/15/2013 may exhibit a door ajar lamp illuminated with all doors closed.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Use the Ford Integrated Diagnostic System (IDS) service tool or equivalent to identify the suspect door.
  - a. On Edge and MKX vehicles remove the affected door latch. Refer to Workshop Manual (WSM), Section 501-14.
  - b. On Explorer, Flex and MKT vehicles remove the door trim panel from the door with the affected door latch. Refer to WSM, Section 501-05.
2. Verify the latch is in the open position, connect Essential Special Service Tool (ESST) to the door latch electrical connector.
  - a. If the tool is left connected to the latch in a closed position, the tool will thermally shut down after approximately two (2) minutes and take ten (10) minutes to recover.
  - b. For US dealers both the original ESST 501-408 and the new ESST 501-408A are acceptable for this procedure. Canadian dealers use ESST 501-408A.
3. Connect the ESST to the vehicle's 12-volt power supply.
4. Start the engine.
5. Turn the ESST on.
  - a. A green light verifies the tool is powered on.
6. Actuate the door latch from the open to the closed position, then back to the open position with a screwdriver or similar tool.
  - a. Two (2) clicks will confirm complete actuation.
7. Repeat step six, twenty (20) times.
  - a. The latch must be cycled in this manner to make sure all electrical contacts are cleaned effectively to prevent a repeat repair.
8. Make sure the latch is left in the open position.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

- a. On Edge and MKX vehicles reinstall the cycled door latch. Refer to WSM, Section 501-14.
- b. On Explorer, Flex and MKT vehicles reinstall the door trim panel. Refer to WSM, Section 501-05.

PART NUMBER	PART NAME
W711513-S300	Push Pin (2 Req per Door)
W711521-S300	Push Pin (3 Req per Door)

OPERATION	DESCRIPTION	TIME
150013A	2011-2013 Edge/MKX: Remove The Door Latch On One (1) Front Door And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations C Or D) (Do Not Use With Any Labor Operations Outside Of This Article)	1.5 Hrs.
150013A	2013 MKT/Flex/Explorer: Remove The Door Panel On One (1) Front Door And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations C Or D) (Do Not Use With Any Labor Operations Outside Of This Article)	0.6 Hr.
150013B	2013-2014 Explorer: Remove The Door Panel On Both (2) Front Doors And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations C Or D) (Do Not Use With Any Labor Operations Outside Of This Article)	0.9 Hr.
150013B	2011-2013 Edge/MKX: Remove The Door Latch On Both (2) Front Doors And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations C Or D) (Do Not Use With Any Labor Operations Outside Of This Article)	2.7 Hrs.
150013B	2013 MKT/Flex: Remove The Door Panel On Both (2) Front Doors And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations C Or D) (Do Not Use With Any Labor Operations Outside Of This Article)	1.1 Hrs.
150013C	2011-2013 Edge/MKX: Remove The Door Latch On One (1) Rear Door And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations A Or B) (Do Not Use With Any Labor Operations Outside Of This Article)	1.3 Hrs.
150013C	2013 MKT/Flex/Explorer: Remove The Door Panel On One (1) Rear Door And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations A Or B) (Do Not Use With Any Labor Operations Outside Of This Article)	0.6 Hr.
150013D	2013-2014 Explorer: Remove The Door Panel On Both (2) Rear Doors And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations A Or B) (Do Not Use With Any Labor Operations Outside Of This Article)	0.9 Hr.
150013D	2011-2013 Edge/MKX: Remove The Door Latch On Both (2) Rear Doors And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations A Or B) (Do Not Use With Any Labor Operations Outside Of This Article)	2.2 Hrs.
150013D	2013 MKT/Flex: Remove The Door Panel On Both (2) Rear Doors And Cycle The Latch Following The Service Procedure (Can Be Claimed With Operations A Or B) (Do Not Use With Any Labor Operations Outside Of This Article)	1.0 Hrs.

**TSB 15-0013 (Continued)**

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

<b>BASIC PART NO.</b>	<b>CONDITION CODE</b>
7821813	42