

FORD:

2014 Transit Connect

ISSUE

Some 2014 Transit Connect long wheelbase (LWB) wagon vehicles equipped with 2nd row seats and built on or before 6/6/2014 may exhibit a concern where the seat backrest cannot be released and moved to the upright position after the seat has been folded down into the stow position.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Fold the 2nd row seats into the stow position.
 - a. Verify the seat-to-floor latches are fully engaged by pushing on the seat backrest rear edge, at the side facing the door and at the side facing the other 2nd row seat.
2. Attempt to unfold the 2nd row seats. Is a red flag visible on the pull strap or is the seat still unable to be unfolded?
 - a. Yes - proceed to Step 3.
 - b. No - this article does not apply. Review seat operation with the customer and the need to verify the latches are engaged by pushing on the center of the seat backrest, before continuing to unfold the seat.
3. Replace the affected seat frame assembly.
 - a. Transfer the seat cushion covers, head restraint and armrest to the new seat frame assembly as required. Refer to Workshop Manual (WSM), Section 501-10.
 - Remove the (single or double) seat from vehicle.
 - Remove the head restraint.
 - Remove the armrest (if applicable).
 - Remove the seat back cover from the old frame and transfer to the new frame.
 - Remove the seat cushion from the old frame and transfer to new frame.
 - Reinstall the arm rest onto the new frame (if applicable).
 - Reinstall the head restraint onto the new frame.
 - Reinstall the completed (single or double) seat assembly into vehicle.

PART NUMBER	PART NAME
DT1Z-17613A10-B	Double Seat Frame Without Armrest
DT1Z-17613A10-C	Double Seat Frame With Armrest
DT1Z-17613A10-A	Single Seat Frame

OPERATION	DESCRIPTION	TIME
140205A	2014 Transit Connect: Diagnose And Replace The Single Seat Frame (Do Not Use With Any Other Labor Operations)	1.0 Hr.
140205B	2014 Transit Connect: Diagnose And Replace The Double Seat Frame (Do Not Use With Any Other Labor Operations)	1.9 Hrs.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

OPERATION	DESCRIPTION	TIME
140205C	2014 Transit Connect: Diagnose And Replace Both The Single And Double Seat Frames (Do Not Use With Any Other Labor Operations)	2.7 Hrs.
MT140205	2014 Transit Connect: If Required Additional Time To Remove Seat(s) That Are Stuck In The Folded Position (Can Be Claimed With Operation A, B Or C) (Do Not Use With Any Operations Outside Of This Article)	Actual Time

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
17613A10	41