

**WRENCH OR SERVICE ENGINE SOON LAMP AND CONTINUOUS MEMORY DIAGNOSTIC TROUBLE CODES (CMDTCS) P1A18, P1A19, P0AEE, P0BCD - BUILT ON OR BEFORE 3/27/2014**

**TSB 14-0187**

**FORD:**

2013-2014 C-MAX

This article supersedes TSB **14-0071** to add a production fix date.

**ISSUE**

Some 2013-2014 C-MAX Hybrid/Energi vehicles built on or before 3/27/2014 may exhibit a Wrench lamp (Hybrid) or Service Engine Soon lamp (Energi) illuminated accompanied by CMDTCS P1A18, P1A19, P0AEE or P0BCD.

**ACTION**

Reprogram the powertrain control module (PCM) to the latest calibration using IDS release 89.05 and higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at [www.motorcraftservice.com](http://www.motorcraftservice.com).

<b>OPERATION</b>	<b>DESCRIPTION</b>	<b>TIME</b>
140187A	2013-2014 C-MAX: Check DTCs And Reprogram The Appropriate Modules As Required By The Software Update Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations)	0.5 Hr.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage  
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

<b>BASIC PART NO.</b>	<b>CONDITION CODE</b>
RECALEM	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.