

**MUTE BUTTON ON STEERING WHEEL INOPERATIVE - NON-SYNC
EQUIPPED VEHICLES****TSB 14-0172****FORD:**

2014 Edge, Taurus

ISSUE

Some 2014 Taurus vehicles built on 2/4/2014 and through 2/25/2014 and 2014 Edge vehicles built on 11/18/2013 and through 2/25/2014 may exhibit an inoperative steering wheel mounted mute button. This is only observed on non-Sync vehicles.

ACTION

Reprogram the front controls display interface module (FCDIM) to the latest calibration using IDS release 91.05 and higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

OPERATION	DESCRIPTION	TIME
140172A	2014 Taurus And Edge: Reprogram The FCDIM And Clear Codes (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
18B955 (Taurus)	42
19C116 (Edge)	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.