

FORD:

2013-2014 Flex

ISSUE

Some 2013-2014 Flex vehicles may exhibit a wind or whistle-type noise from the left and/or right A-pillar area at highway speeds in crosswind conditions. This may be due to the A-pillar window moulding not being fully seated.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Push on the left and right A-pillar window mouldings. (Figure 1)

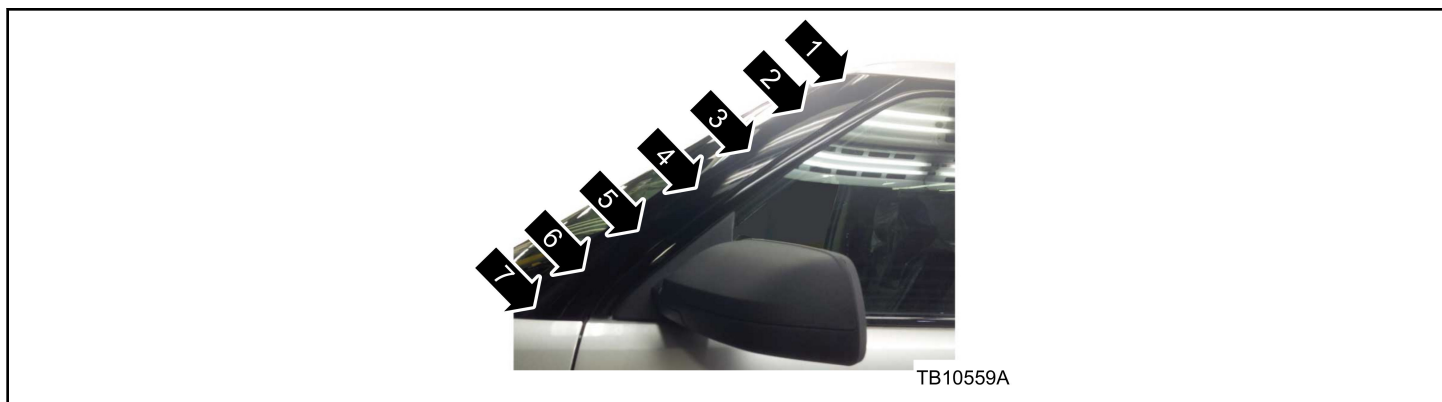


Figure 1 - Article 14-0133

2. Was a click or snap-type noise heard when pushing on the A-pillar window mouldings?
 - a. Yes - repair is complete.
 - b. No - this article does not apply. Refer to the Workshop Manual (WSM), Section 501-00 for normal diagnosis.

OPERATION	DESCRIPTION	TIME
140133A	2013-2014 Flex: Attempt To Seat Both A-pillar Mouldings (Do Not Use With Any Other Labor Operations)	0.2 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
7403136	01

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.