

**ALL WHEEL DRIVE (AWD) TERRAIN MANAGEMENT INOPERATIVE -
BUILT ON OR BEFORE 5/16/2014**

TSB 14-0115

FORD:

2011-2014 Explorer

This article supersedes TSB **12-8-9** to update the production fix date, vehicle model years, Issue Statement and Service Procedure.

ISSUE

Some 2011-2014 AWD Explorer vehicles built on or before 5/16/2014 may exhibit a Terrain Management pop-up warning in the instrument cluster without an accompanying diagnostic trouble code (DTC) in the all terrain control module or anti-lock brake system (ABS) module.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Reprogram the ABS module to the latest calibration using IDS release 90.02 and higher. Calibration files may also be obtained at www.motorcraft.com.
2. Perform interactive vehicle dynamics (IVD) initialization using IDS.

OPERATION	DESCRIPTION	TIME
140115A	2011-2014 Explorer AWD: Reprogram The ABS Module And Initialize The IVD Sequence Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations)	0.2 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
2C219	04

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