

**RIGHT HAND MULTIMEDIA DISPLAY AREA MISSING THE COMPASS
AND TURN BY TURN DISPLAY - BUILT ON OR BEFORE 1/25/2014**

TSB 14-0109

FORD:

2014 Taurus

LINCOLN:

2014 MKS

ISSUE

Some 2014 Taurus or MKS vehicles built on or before 1/25/2014 may exhibit an issue where the instrument panel cluster (IPC) right hand multimedia display area is missing the compass and turn-by-turn display.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Using Integrated Diagnostic System (IDS), Select ToolBox, Module Programming, As-built, IPC.
2. Use the automatic function for programming the module with the as-built data pulled from PTS.

OPERATION	DESCRIPTION	TIME
140109A	2014 Taurus, MKS: Program The IPC Module Using As-Built Data (Do Not Use With Any Other Labor Operations)	0.2 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
10849	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.