

**CLIMATE CONTROL SYSTEM BLOWS COLD AIR DURING REMOTE START EVENT - DEFROST NOT SELECTABLE UNDER REMOTE START MENU - INSTRUMENT CLUSTER**

**TSB 14-0096**

**FORD:**

2013-2014 Fusion

**LINCOLN:**

2013 MKZ

This article supersedes TSB **13-5-28** to update the vehicle model years and include the software for Single Zone Manual Temperature Control vehicles.

**ISSUE**

Some 2013 Fusion and MKZ vehicles equipped with Remote Start and Dual Zone Automatic Temperature Control built on or before 4/16/2013, and 2013-2014 Fusion vehicles equipped with Remote Start and Single Zone Manual Temperature Control may exhibit a concern of the climate control system blowing cold air during a remote start event. In addition, the defrost option may not be available in the Instrument Cluster Settings - Remote Start Menu.

**ACTION**

Reprogram the Front Controls Interface Module (FCIM) to the latest calibration using IDS release 90.02 and higher. Calibration files may also be obtained at [www.motorcraft.com](http://www.motorcraft.com).

<b>OPERATION</b>	<b>DESCRIPTION</b>	<b>TIME</b>
140096A	2013-2014 Fusion And 2013 MKZ: Reprogram The FCIM, Includes Time To Clear Codes (Do Not Use With Any Other Labor Operations)	0.3 Hr.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

<b>BASIC PART NO.</b>	<b>CONDITION CODE</b>
19B555	42

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